

Publicly known as

HelpAge International UK

 **ageInternational**



**Annual report and trustees'
report and accounts 2019-2020**



“The coronavirus pandemic affects everyone, but older people are at highest risk.”



Table of Contents

| | |
|--|-----------|
| We are Age International | 4 |
| Chair's foreword | 5 |
| Trustees' report | 6 |
| Structure and governance | 6 |
| Objects of Age International | 6 |
| Objectives and activities for 2019/20 | 7 |
| How we raise our money | 8 |
| How we spend our money | 9 |
| Key achievements | 10 |
| Our impact in 2019-20 | 12 |
| Our emergency response | 13 |
| Protracted emergencies | 16 |
| Coronavirus (COVID-19) | 18 |
| Key programmes | 22 |
| Improving healthcare | 24 |
| Healthcare in focus: India | 26 |
| Policy, advocacy and influencing | 28 |
| Meet the team | 32 |
| Where we work | 34 |
| Looking ahead: plans for the year | 36 |
| Trustees' report | 37 |
| Independent auditor's report | 43 |
| Financial statements | 46 |
| Thank you | 64 |
| Acknowledgements | 65 |



We are Age International

We are dedicated to responding to the needs, and promoting the rights, of older people in low and middle-income countries across the world.

We support older people in the poorest countries to improve their income, escape poverty, receive the right kind of healthcare, survive emergencies, and have their contributions to families and communities recognised and valued.

Our vision is a world in which women and men everywhere can lead dignified, healthy and secure lives as they grow older.

We want older people to be able to say:

“I am given the help and information I want in emergencies”

“I have the income I need, and enjoy the best possible health and care”

“My voice is heard by decision makers”

“I am safe and secure, free from all forms of discrimination, violence and abuse”

Age International is the international arm of Age UK, the UK member of the HelpAge global network and a member of the Disasters Emergency Committee (DEC).

Chair's foreword

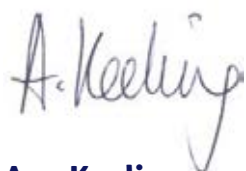
In a few short weeks after the initial outbreak in China in January 2020, the coronavirus COVID-19 spread to almost every country in the world.

The global pandemic continues to have a devastating impact in both its direct and indirect effects, and since older people and those with pre-existing conditions are among the most vulnerable to serious illness and death, Age International and our partners have focused all our efforts in supporting some of the world's poorest and most vulnerable older people at this time of crisis. Our experience in recent months has only strengthened our belief in the importance of our older people-focused mission, and in the relevance of the work that we do.

In the pages that follow you will read about a wide range of work, from adding strength to the efforts of older people to improve income and health in small rural communities, to influencing governments to change and implement policies to better meet the needs and protect the rights of older people; from responding to disasters and emergencies to securing long-term change for older people in some of the world's poorest places.

I am pleased to thank my fellow trustees for their wisdom and counsel as they undertook their governance responsibilities over the year, and to thank the staff, whose commitment, expertise and hard work have been instrumental in the achievements of the charity. Our sister charity Age UK has once again been a committed and generous funder of our work. And our implementing partner HelpAge International has continued to work with us in a spirit of professionalism and solidarity. We remain a proud member of the critically important HelpAge International network. But our deepest thanks go to our international partners and staff on the frontlines of the pandemic, for their understanding of local needs, and of how to engage decision-makers to make change happen on behalf of older people.

It is the older people around the world, with and for whom we work, who remind us that the right to a decent income, to appropriate healthcare, to participate fully in community life and to dignity, are rights to be enjoyed by all women and men, at every stage of life. Their spirit and example continue to inspire and motivate us to continue our work into the future and to build back better a more equal world, learning the harsh lessons of COVID-19.



Ann Keeling
Chair, Age International



Credit: Ciara Smith/Age International

Trustees' report

Age International trustees publish this report and the accompanying financial statements of HelpAge International UK. HelpAge International UK is the registered charity name

but it is publicly known as Age International. Therefore, all references to the organisation in this report and the financial statements will be in the name of Age International.

Structure and governance

Age International is an independent charitable company limited by guarantee. It is a subsidiary of Age UK (registered charity 1128267) and forms part of the Age UK Group. Age International is the UK member of the HelpAge International global network of organisations focused on ageing. The network has 154 members in 85 countries.

Age International is governed by a board of trustees' and Articles of Association. The board meets quarterly and trustees have responsibility for the overall strategy and direction of Age International, and for financial and risk management. Trustees are recruited following external advertising, and their skills and experience are assessed against the role profile. Trustees serve for an initial term of three years, after which they are eligible, subject to review and the approval of the Board, to serve a second and final term of three years. All new Trustees take part in an induction programme, and training opportunities are offered to all trustees, as well as opportunities to visit

Age International programmes and partners. Age UK supports the principles of the Charity Governance Code fully and we will continue to review our practice against the Code's requirements as part of an approach of continuous improvement of our governance arrangements, as the Code envisaged.

We intend to continue our emphasis when recruiting Trustees on ensuring that the Board retains a balance of charitable and business skills and experience, whilst also looking to broaden the diversity of our trustees.

Having carried out an external board effectiveness review in 2016–2017 we will be carrying out the next review shortly, taking into account – as in the past – the principles of the Code.

The chair of Age International is Ann Keeling. The managing director is Chris Roles. Chris is appointed by the board and has day-to-day responsibility for the running of the charity.

Objects of Age International

The objects of the charity are the promotion of the welfare of older people in any part of the world in any manner deemed to be charitable according to the law of England and Wales.

Including but not limited to:

- preventing or relieving the poverty of older people
- advancing education
- preventing or relieving sickness, disease or suffering in older people
- promoting equality and diversity
- promoting the human rights of older people in accordance with the Universal Declaration of Human Rights
- assisting older people in need by reason of ill-health, disability, financial hardship, social exclusion or any other disadvantage, and
- such other charitable purposes for the benefit of older people as the trustees from time to time decide.

Objectives and activities 2019-20

The following objectives were set for Age International in 2019/20

1. Humanitarian response

We will work with HelpAge to implement a new humanitarian approach, with a focus on rapid needs assessment, inclusion and the protection of older people. We will offer our learning and insight to other aid organisations.

2. Programme support and development

We will invest time and focus in deepening the support we offer to HelpAge regions in programme development and funding opportunities. We will place special emphasis on programme design that is gender-sensitive and we will document the economic contribution of older women.

3. Rights

We will advance the case and support for a UN Convention, working as part of a global network, alongside the UK Government and civil society. We will place special emphasis on highlighting the needs and rights of older people in the case for Universal Health Coverage.

4. Accountability

We will implement a new annual safeguarding action plan and secure external verification of our Core Humanitarian Standards.

5. Communications

We will research and deliver a revised positioning and tone of voice for Age International. We will utilise external expertise to devise policy and advocacy messages that resonate with our key audiences. We will gather and produce high-quality communications materials that focus on our flagship programmes.

6. Funding strategy and individual giving plan

We will finalise a strategy for individual giving and launch a new campaign to recruit donors. We have set ambitious targets for securing income for new programmes from institutional sources. These targets are backed up by a strong pipeline and secure contracts.

7. Network development

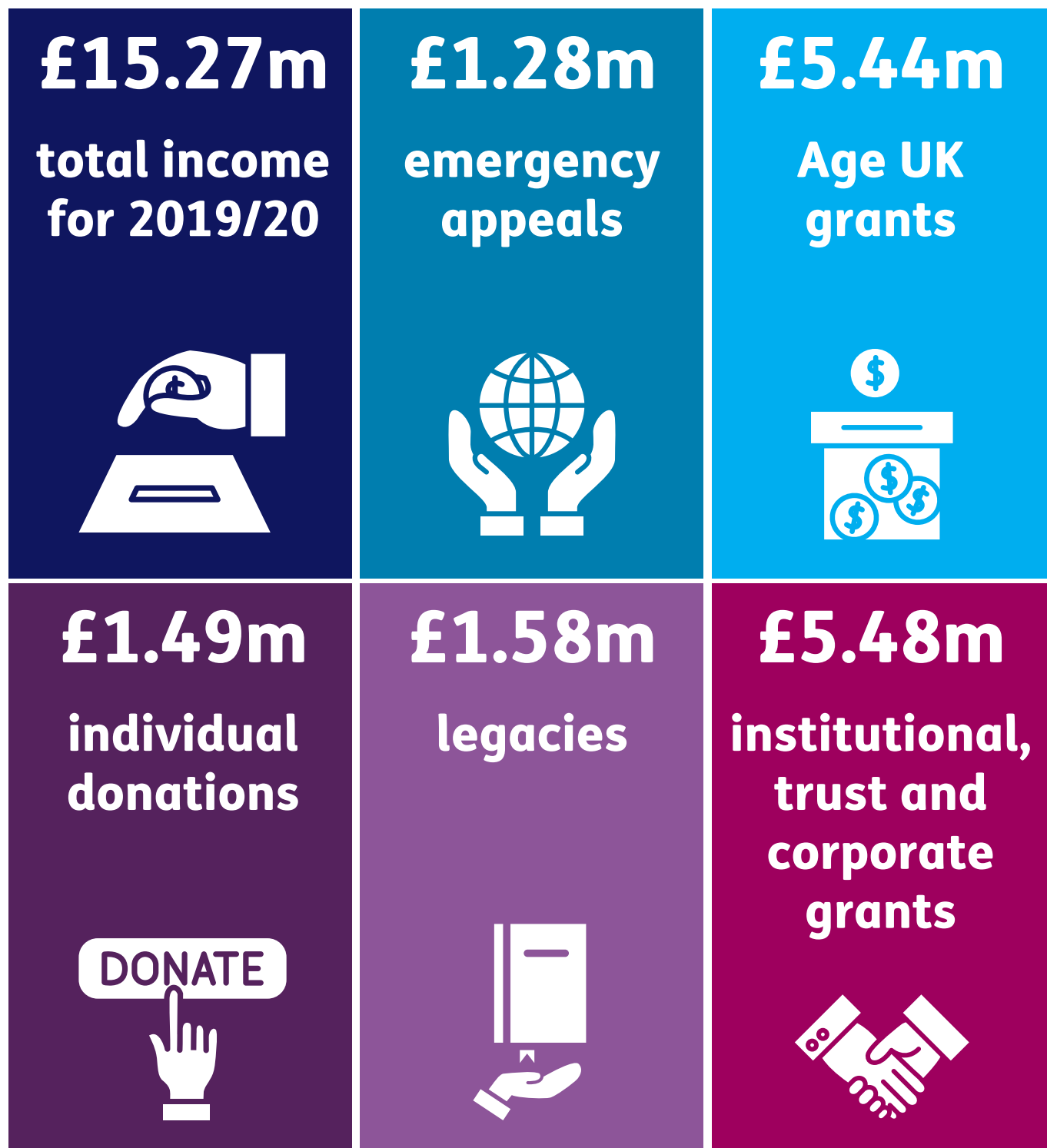
We will contribute to the development of HelpAge's 2030 strategy. We will identify the best approach Age International (as a HelpAge Network member) can make to its implementation.

8. Organisational development

Our staff will each contribute to and benefit from a focus on learning, we will raise our understanding of disability, and launch and support working groups for gender and safeguarding.

How we raise our money

We receive grants and donations from UK individuals, Age UK, institutional, trust and corporate donors. Please note: emergency appeals, individual donations and legacies are received via Age UK as a grant.



How we spend our money

Most of our income is spent on emergency relief and rehabilitation, development, advocacy and influencing.

£15.18m

**total spend
for 2019/20**



£0.45m

**influencing,
advocacy and
communications**



£7.87m

**emergency
relief**



£1.17m

support



£5.68m

**development
programmes
and support
for HelpAge
operations**



Improving the lives of older people: **our key achievements**

We aim to create long-lasting change for older people and their communities, improving the lives of the most vulnerable and excluded by providing emotional, social and medical support.

Cyclone Idai: rebuilding lives and regaining hope

Ilda is 75 years old and was attending the funeral of her niece in Beira, Mozambique when Cyclone Idai hit. Already coping with this devastating loss, she watched as the roof of the chapel was torn off above her by the cyclone.

Ilda received the materials and tools needed to rebuild her house including plastic covers for a roof, iron wires, nails, hammers, and a saw as part of the 'shelter kit', and plates, dishes, spoons, pots, a mosquito net, and clothes among other things as part of the 'family kit'.

"We didn't know if it was going to pass or not, so we just stayed each one in their place hugging each other. The tools that I received were very helpful because I didn't have any materials to rebuild my house, but when these came I was very happy because I could start rebuilding my house again." explains Ilda.



Ilda received a shelter and essential items kit to help rebuild her home, Beira, Mozambique

Credit: Katie Barracough/Age International

Facing COVID-19 after fleeing war

Abu Saeed is 67 and comes from Palmyra. He has been displaced for the fourth time due to the Syrian conflict, and currently resides in the city of Al-Bab, Aleppo.

“Other relief organisations have abandoned us and so have the authorities, my wife and I do not have children, so we don’t have the right to get any assistance. Who does have the right then? I am elderly, I previously had open-heart surgery, and I am now suffering from diabetes and high blood pressure.”



Abu Saeed talks about the danger of COVID-19, Aleppo, Syria

Credit: SEMA

Healthy ageing: the right to lead the healthiest life

We aim to maintain people’s ability to be and do what they most value. This includes older people having access to health services, care and support.

Dr Gopal said: *“Being able to come to where people live instead of them coming to the hospital, means that I can offer continued care and can monitor their health every week and give free medicines which many people cannot afford.”*



Mobile health clinic in South India, providing regular blood pressure and diabetes checks

Credit: Vishnee Sauntoo/Age International

Our impact in 2019-20

We are proud to be the UK member of HelpAge International, working together to deliver our programmes and influencing work. With our support, the lives of millions of older people have been improved.

“I have the income I need”

- **1.28 million older people** in six countries received a social pension for the first time.
- **38,000 older people** (63% women) across nine countries had their financial and food security protected and supported through our humanitarian and disaster risk reduction programmes.
- **£4.88 billion+** was paid to older people in the 18 countries where HelpAge has actively worked on social pensions over the past five years, representing a year-on-year increase of £202 million.

“I am safe and secure, free from all forms of discrimination, violence and abuse”

- **183,000 older people** (60% women) received humanitarian aid in 30 countries.
- **45,404 people** across nine countries took part in disaster preparedness work or training.
- **Five national policies** were introduced in Kenya, Kyrgyzstan and Tanzania to protect older people from violence and abuse.
- **156 partners in 15 countries** enabled almost 431,500 older people to access information about laws and support services relating to violence and abuse.

“I enjoy the best health care and quality of life”

- **225,784 older people** in 17 countries received better health and care services or support as a result of our work with our partners – the majority of whom were older women (62%).
- **3.1 million older people** benefitted from new or revised government health and care policies.
- **51,500 older people** (63% women) in 11 countries had their health, care and nutrition requirements provided for and protected during humanitarian crises, through emergency responses and disaster risk reduction.

“My voice is heard”

- **254,000 people** were mobilised to campaign for better policies and practice for older people in 30 countries.
- **2,817 Older People’s Associations** in 16 countries monitored the delivery of social pensions, health services and other entitlements.
- **1.5 million older people** in five countries adopted age friendly policies and programmes in response to the Sustainable Development Goals and international humanitarian law.

Our emergency response

When disaster strikes older people are often overlooked and left behind. We respond to crises with emergency aid specifically designed to meet the needs of older people.

In 2019 to early 2020, Age International responded with HelpAge network members and local partners to emergencies ranging from Cyclone Idai in Mozambique, Malawi and Zimbabwe to the Taal volcano eruption in the Philippines. We also continued to work on the long-term recovery of older people affected by disasters such as the Indonesia Tsunami and lesser known emergencies like the Baluchistan floods in Pakistan.



Cyclone Idai, Mozambique

In March 2019, one of the worst tropical cyclones on record devastated parts of Malawi, Mozambique and Zimbabwe. Cyclone Idai swept through the region causing catastrophic damage.

We delivered clean water, food, clothes and hygiene kits to older people immediately. Mobile medical teams provided vital health and care support deploying nurses, social workers and trained volunteers to meet the needs of older people affected by the disaster. With our partner HelpAge we set up water purification stations in nine health centres across Mozambique, each produced over 12 thousand litres of clean water per day for local people.

Over the last year, our support has transitioned from life-saving relief to rebuilding lives; delivering health support, care at home, and psychosocial support for traumatised older people. To provide hope for future financial security, we began seed distribution amongst communities in the affected regions, allowing older people to resume farming as a sustainable source of food and income.

Joao Jamal's home was destroyed in Cyclone Idai, we gave him aid and tools to rebuild.

Credit: Katie Barracough/Age International

Taal volcanic eruption, the Philippines

In January 2020, Taal Volcano, around 70km south of Manila in the Philippines, erupted, leaving 736,802 people affected. Many older people suffered greatly, losing livelihoods, homes and suffering from poor health.

A Rapid Needs Assessment showed gaps in government and humanitarian aid in terms of the needs of older people including medicine, appropriate food and incontinence products.

We identified the most affected older people in Laurel, Batangas, one of the badly affected areas, and provided funds for 125 vulnerable families to meet these immediate needs.



Credit: COSE

Balochistan floods, Pakistan

Snowfall and heavy rains damaged homes and swept away livestock across 10 districts in Balochistan in Pakistan, affecting more than 27,000 families.

We were awarded money from the Start Fund as part of a consortium to reach older people with immediate and appropriate support. In collaboration with HelpAge International, we set up medical camps ensuring those who were adversely affected received vital health care checks, medication and support.



Credit: HelpAge International



Tsunami, Indonesia

In September 2018, a 7.4 magnitude earthquake hit Central Sulawesi, Indonesia. The earthquake and resulting tsunami, landslides and liquefaction led to 173,000 people being displaced, with 4,000 people dead and a further 4,400 seriously injured. We were able to respond during the emergency and aftermath in collaboration with the Yayasan Kristen Untuk Kesehatan Umum Emergency Unit (YEU) thanks to appeal donations and funds from the DEC's Indonesia Tsunami Appeal.

In the immediate aftermath, we worked with our partners to deliver healthcare, food and community support suited to older people. Within six months of the response, 1,599 older people benefited from exercise, nutrition, and health checks, 153 received vital home care from trained volunteers, and 366 received cash grants to run their own business and raise income.

Six Older People's Associations (OPAs) were established where members can exercise and socialise together and discuss their businesses, whilst also supporting the vulnerable or sick in the community. Some pooled resources to support others by donating rice. Training was delivered to staff, OPA members, volunteers and family caregivers, on healthcare to business.

After the tsunami, psychological, social, nutrition and hydration needs were found to be major problems for older people who were lonely or lived alone. Family members were not fully aware of these issues, which had a detrimental impact on their support.

We trained health and homecare volunteers, supporting them to be aware of and discuss these issues. As a result, families started taking better care of their older relatives. We supported volunteers and family members to have closer links with the community health centres, ensuring older people received medical referrals when necessary.

Protracted emergencies

In recent years, the world has seen a significant increase in long-term conflict and displacement.

Such protracted crises disrupt the lives of older people and those supporting them, including their economies and societies for longer periods of time. Age International is committed to supporting older people during the immediate aftermath of a crisis and throughout the long-term recovery.



Burundian refugee crisis

The Burundian refugee crisis began five years ago. There are now over 350,000 Burundian refugees in surrounding countries who fled the ongoing internal conflict in their home country, and have not been able to return home.

Age International and our partners have been working with Burundian refugees and asylum seekers in Tanzania since 2015, assisting older people, disabled people and those with chronic health conditions with their physical rehabilitation. Our focus is to supply vital mobile aids, such as walking sticks and wheelchairs, and provide psychosocial support. We work alongside organisations based in the camps to ensure older peoples' voices are heard and their needs met.

We have set up and facilitate Active Ageing Clubs for older people – fun and healthy places offering health care services, exercise and opportunities to come together and take part in traditional dancing and singing.

Ngurubzira, 72, is part of a group provided with materials and training to weave baskets. Her income goes towards buying additional food; allowing financial stability and dignity.

Credit: Ben Small/HelpAge International



Humanitarian crisis, Ukraine

Since the start of the conflict in 2014, the situation in eastern Ukraine has remained extremely volatile with humanitarian needs continuing to rise.

Recognising the significant risk of isolation and lack of aid affecting older people disproportionately in the region, we provided community safe spaces in Donetsk and Luhansk for those with vulnerabilities and disabilities. These safe spaces mean older people's needs and rights can be heard and addressed.

Our homecare support service also meant volunteer carers were able to visit extremely vulnerable older people in their homes, helping them to move around, providing shopping assistance and social support.

Credit: HelpAge Ukraine



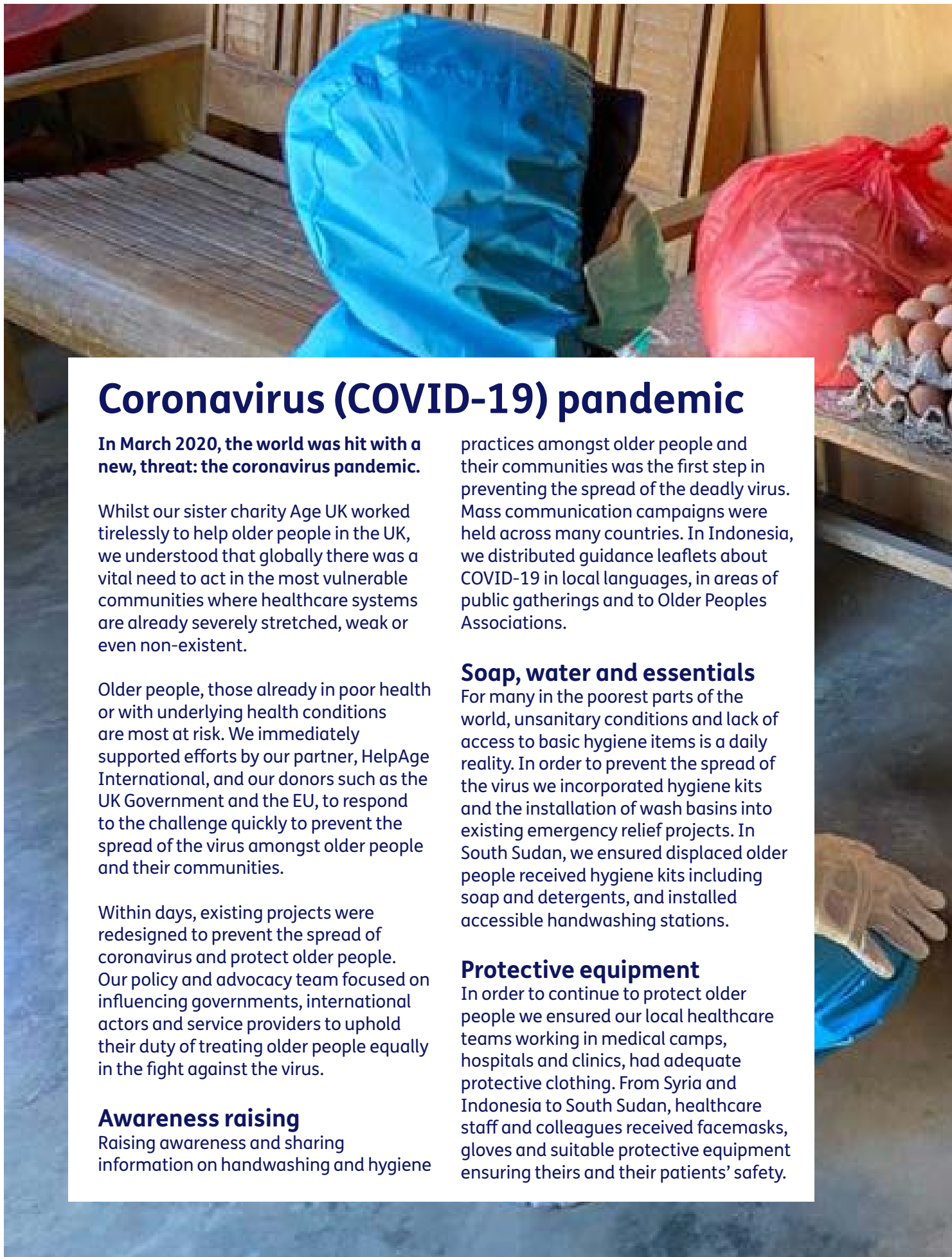
Rohingya refugee crisis

We have continued our work in the Rohingya refugee camps by providing an 'age friendly space' where traumatised older people can find solace and support.

In just one day, as many as 200 visit the space, where they get medical attention and socialise with other older refugees.

There are four paramedics and counsellors to help with medical and psychological support and the space is designed to be as accessible as possible.

Credit: Fabeha Monir/Age International



Coronavirus (COVID-19) pandemic

In March 2020, the world was hit with a new, threat: the coronavirus pandemic.

Whilst our sister charity Age UK worked tirelessly to help older people in the UK, we understood that globally there was a vital need to act in the most vulnerable communities where healthcare systems are already severely stretched, weak or even non-existent.

Older people, those already in poor health or with underlying health conditions are most at risk. We immediately supported efforts by our partner, HelpAge International, and our donors such as the UK Government and the EU, to respond to the challenge quickly to prevent the spread of the virus amongst older people and their communities.

Within days, existing projects were redesigned to prevent the spread of coronavirus and protect older people. Our policy and advocacy team focused on influencing governments, international actors and service providers to uphold their duty of treating older people equally in the fight against the virus.

Awareness raising

Raising awareness and sharing information on handwashing and hygiene

practices amongst older people and their communities was the first step in preventing the spread of the deadly virus. Mass communication campaigns were held across many countries. In Indonesia, we distributed guidance leaflets about COVID-19 in local languages, in areas of public gatherings and to Older Peoples Associations.

Soap, water and essentials

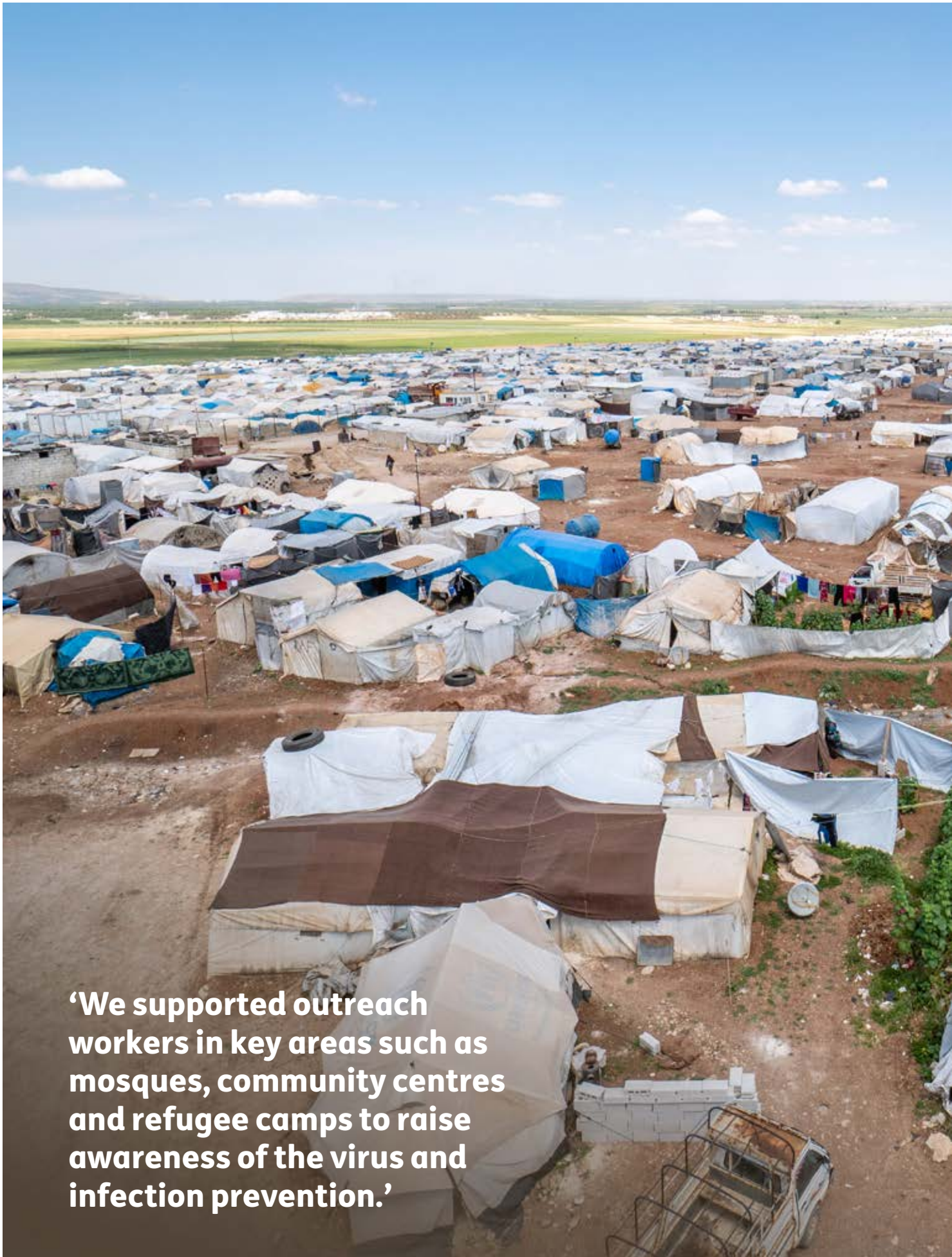
For many in the poorest parts of the world, unsanitary conditions and lack of access to basic hygiene items is a daily reality. In order to prevent the spread of the virus we incorporated hygiene kits and the installation of wash basins into existing emergency relief projects. In South Sudan, we ensured displaced older people received hygiene kits including soap and detergents, and installed accessible handwashing stations.

Protective equipment

In order to continue to protect older people we ensured our local healthcare teams working in medical camps, hospitals and clinics, had adequate protective clothing. From Syria and Indonesia to South Sudan, healthcare staff and colleagues received facemasks, gloves and suitable protective equipment ensuring theirs and their patients' safety.



Credit: YEU



‘We supported outreach workers in key areas such as mosques, community centres and refugee camps to raise awareness of the virus and infection prevention.’

Tackling coronavirus: Syria

In Syria, the ongoing war has resulted in hundreds of thousands of people in the north-west region being forced to leave their homes in this year alone.

Many people live in temporary shelters in inadequate conditions. Health services are fragile and disrupted, and they are inadequately prepared to detect or respond to any crisis. We are working with our partner, SEMA, to reduce the impact of COVID-19 on older people by ensuring health facilities are prepared.

According to the Idlib Health Directorate, the north-west region of Syria has a capacity of just 100 intensive care unit beds for a population of almost three million. Through SEMA, health facilities were sterilised, additional medically

equipped facilities were set up, and frontline healthcare staff were trained on early detection of COVID-19 and were provided with hygiene kits, gloves, masks and suits. Additionally, we ran an online awareness-raising campaign targeting health workers.

To help delay the peak of the infection in order to enable health systems to cope better when it came, we supported outreach workers in key areas such as mosques, community centres and refugee camps to raise awareness of the virus and infection prevention.

We have also supported effective coordination with health authorities and partners across the region to maximise our response efforts.



Key programmes

Our key programmes aim to achieve long-term, high impact change for older people, and to build the evidence of the value of the approaches they take, for us to use in our advocacy work with opinion formers and policy makers.

These programmes have improved the lives of the most vulnerable older people across the world. We are so proud to have improved the lives of millions already. These programmes range from social protection and healthcare to supporting refugees. See the impact these programmes have made below.

Promoting wellbeing and resilience

Our Strengthening Ageing Networks programme focuses on improving the wellbeing of older people, their families and their communities through self-sustaining community led groups often referred to as Older People's Associations (OPAs) in Vietnam, Bangladesh, Indonesia, Cambodia, Bangladesh and the Philippines.



Psycho-social support

In Cambodia, the civil war ended less than 40 years ago and many of the current OPA members have been affected by violence or the trauma of conflict. Activities like singing and dancing are helping to facilitate the re-building of community ties that are still weak after the conflict, whilst providing a mechanism through which older people can remember and re-connect to happier times. According to the Cambodia staff, many older people are isolated and have forgotten what it felt like to dance or even have fun. The OPAs create a welcoming space in which older people can re-connect with their neighbours without fear.



Income generating activities

In Nglumut subvillage in Indonesia, OPAs have used a grant to establish a 'waste bank', a useful way of generating revenue for the OPA and its members, and the wider community members too. The annual income from the waste bank for each member is significant, and close to an average week's wages in the community. Following the success of the initiative, members are developing 'upcycling' activities: rather than just collecting and selling recyclable waste, they use the waste to make products for sale.



Credit: Cecilia Rose/Age International

Better health for older people

Our Better Health for Older People programme is in its second year. Whilst life expectancy is increasing, the years spent in good health are not. This year, our work has included training over 700 members of older people associations in Mozambique and Kenya to ensure greater inclusion of older people and those with disabilities in the health system, whilst supporting individuals with disabilities and their families. We've also developed a home-based care package with a focus on older people with disabilities.



Credit: Katie Barracough/Age International

Improved health for diabetic patients

In Kyrgyzstan our innovative health programme is helping diagnose and treat diabetic foot to save lives. In a country where there were no specialist podiatrists, we focused on training podiatrists and stationing them in fully equipped 'podiatry rooms' (in the equivalent of GP surgeries) so patients receive check-ups and early treatment. More than 1,400 older diabetic patients received awareness sessions on the prevention and 810 patients were diagnosed with the disease and referred to endocrinologists for treatment.

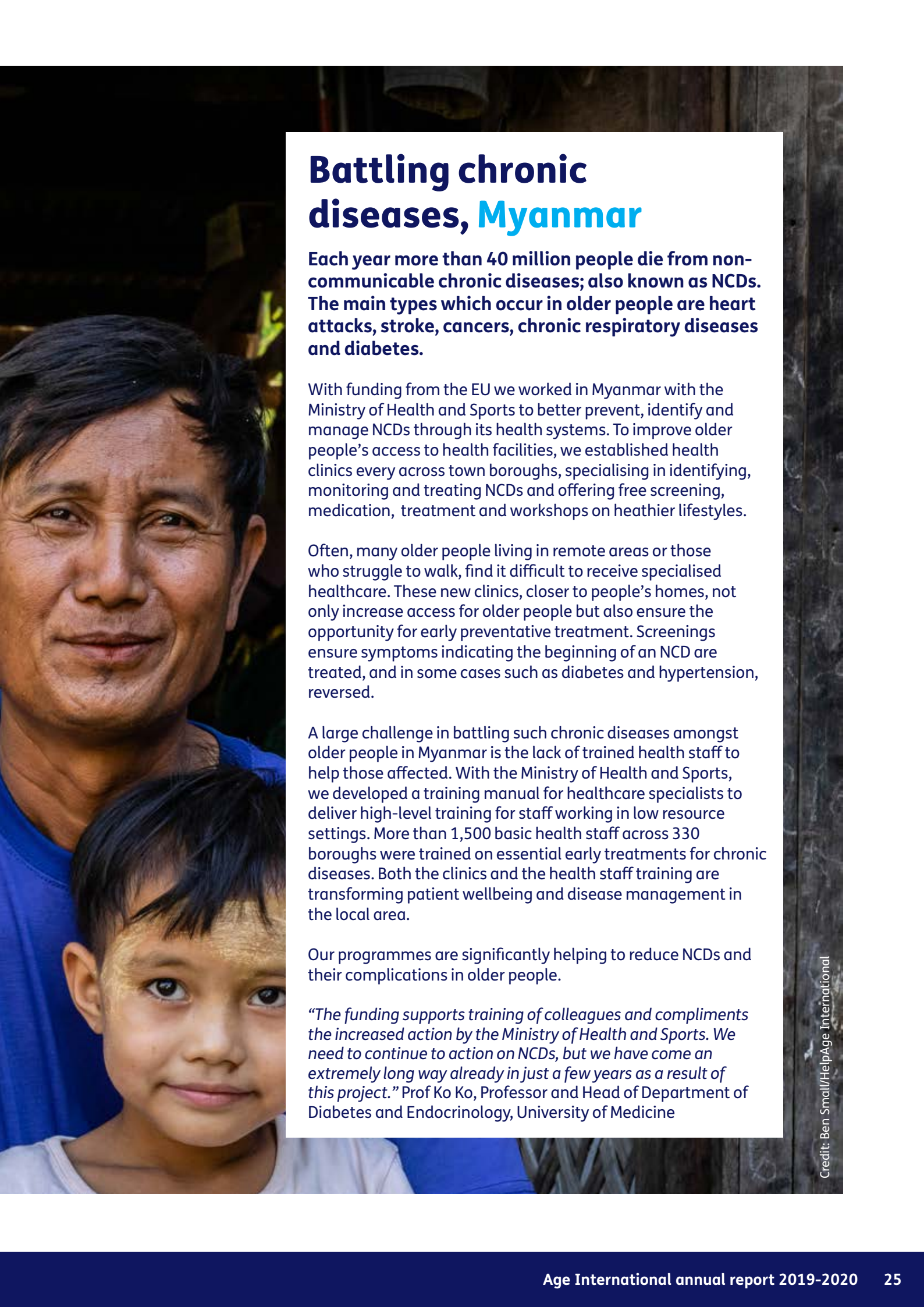


Credit: Malik Alymkulov/HelpAge International

Improving **healthcare**

Age International works in low and middle-income countries where healthcare is stretched and limited. We support older people get the specialist healthcare they need.





Battling chronic diseases, Myanmar

Each year more than 40 million people die from non-communicable chronic diseases; also known as NCDs. The main types which occur in older people are heart attacks, stroke, cancers, chronic respiratory diseases and diabetes.

With funding from the EU we worked in Myanmar with the Ministry of Health and Sports to better prevent, identify and manage NCDs through its health systems. To improve older people's access to health facilities, we established health clinics every across town boroughs, specialising in identifying, monitoring and treating NCDs and offering free screening, medication, treatment and workshops on healthier lifestyles.

Often, many older people living in remote areas or those who struggle to walk, find it difficult to receive specialised healthcare. These new clinics, closer to people's homes, not only increase access for older people but also ensure the opportunity for early preventative treatment. Screenings ensure symptoms indicating the beginning of an NCD are treated, and in some cases such as diabetes and hypertension, reversed.

A large challenge in battling such chronic diseases amongst older people in Myanmar is the lack of trained health staff to help those affected. With the Ministry of Health and Sports, we developed a training manual for healthcare specialists to deliver high-level training for staff working in low resource settings. More than 1,500 basic health staff across 330 boroughs were trained on essential early treatments for chronic diseases. Both the clinics and the health staff training are transforming patient wellbeing and disease management in the local area.

Our programmes are significantly helping to reduce NCDs and their complications in older people.

"The funding supports training of colleagues and compliments the increased action by the Ministry of Health and Sports. We need to continue to action on NCDs, but we have come an extremely long way already in just a few years as a result of this project." Prof Ko Ko, Professor and Head of Department of Diabetes and Endocrinology, University of Medicine

Credit: Ben Small/HelpAge International

Healthcare in focus: **India**

Our partners in India, HelpAge India and GRAVIS, bring their expertise and understanding of the greatly varying regions in which we support work and the needs of older people in their communities.

Older people in India do not have access to a pension or an income; poverty can be high particularly in more rural areas. Many families have left villages to seek work in neighbouring towns and cities and older people have been left alone or responsible for looking after the grandchildren.

Building business, fighting for rights and improving quality of life

In many states in India, we work with our partner HelpAge to support older people create small businesses via village self-help groups and Older People Associations. Older people decide which income-generating activities they want to run and the programme provides a small loan to get work started – a loan which is paid back, with modest interest. This business

activity gives older people a real sense of worth and satisfaction contributing to their personal and community wellbeing.

Our programme also brings mobile health clinics to communities who would normally have to travel a great distance to visit a hospital. The clinic delivers high-quality, regular healthcare through a professional and qualified medical team consisting of a medical consultant, a pharmacist and a physiotherapist. The clinic carries out vital health checks; monitoring blood pressure and blood sugar levels. Patients have regular check-ups and receive prescribed medications for the treatment of diabetes, high-blood pressure and many other conditions. These medications are provided for free in a community where some patients would not otherwise afford them.



Credit: Vishnee Sauntoo/Age International



Bringing water to villages and living a healthy life

We have been working with our partner GRAVIS in Rajasthan state, for a number of years reaching over 1.3 million people across a very large number of remote villages. A dry and arid region, rainfall is low and ground water is not suitable as drinking water and impacts on livelihoods. Much of the younger population have migrated away from rural areas or work, a move that has had a significant impact on older people, particularly older women.

Our work in this region is focused on clean water access, education, health, agriculture, research and advocacy. Each community has a village older people's association to help identify those most in need, prioritise activities, and lead activities and awareness.

With our partner, we are planning to enhance the voices of women and girls in drought mitigation work as part of the essential effort to adapt life in response to climate change in the region.

**Older People's Self Help Group
Tamil Nadu, India**

Policy, advocacy and influencing

Keeping older people on the international development and humanitarian agenda

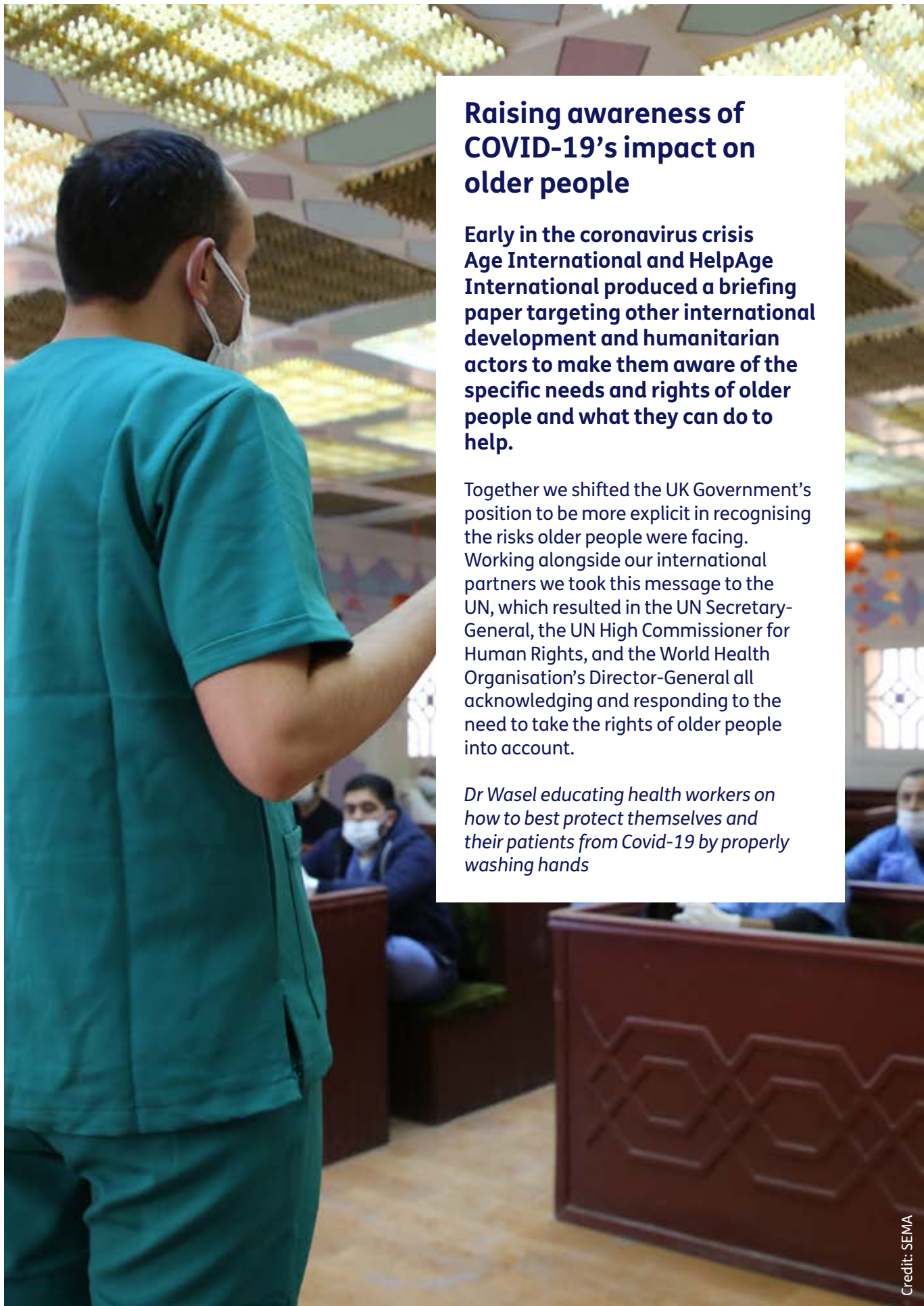
The financial year came to a close with two defining moments for older people's rights in the UK government's international agenda. COVID-19 struck older people with a force that no-one could anticipate, with responses to the virus uncovering disturbing levels of discrimination against older people globally.

At the same time, a Government reshuffle pushed ageing out of DFID's inclusive societies ministerial portfolio. This ministerial responsibility allowed older people to be visible in the Government's international development priorities alongside other groups at risk of being left behind.

Age International rallied the support of both MPs and Peers to question the Government's decision to drop ageing as a ministerial responsibility and were successful in getting it reinstated. This happened as the full impact of COVID-19 began to unfold and we made the Government aware of its responsibility to be explicit about the impact of the pandemic on older people in low and middle-income countries.

Installing a hand washing area in a village office, Indonesia





Raising awareness of COVID-19's impact on older people

Early in the coronavirus crisis Age International and HelpAge International produced a briefing paper targeting other international development and humanitarian actors to make them aware of the specific needs and rights of older people and what they can do to help.

Together we shifted the UK Government's position to be more explicit in recognising the risks older people were facing. Working alongside our international partners we took this message to the UN, which resulted in the UN Secretary-General, the UN High Commissioner for Human Rights, and the World Health Organisation's Director-General all acknowledging and responding to the need to take the rights of older people into account.

Dr Wasel educating health workers on how to best protect themselves and their patients from Covid-19 by properly washing hands

Credit: SEMA



Credit: Katie Barracough/Age International

Strengthening older people's rights globally

Our support for the Global Alliance for the Rights of Older People (GAROP) helped the network to firmly establish its presence and amplify the voices of older people in the UN.

Not only was engagement with Member States and other stakeholders strengthened at the 10th Session of the Open-Ended Working Group on Ageing (OEWG), GAROP also organised two regional meetings for its members in Africa and Asia which greatly enhanced GAROP members' ability to influence their governments. GAROP members also organised the first official OEWG intersessional event in Africa, which was hosted by the Economic Community of West African States (ECOWAS) Parliament and opened by the President of the UN General Assembly.

In the UK, Age International and Age UK continued our engagement with other stakeholders and the Government demonstrated its support for the rights of older people globally at the UN in both New York and Geneva.



Ensure healthy lives and promote well-being for all

The language of Sustainable Development Goal 3 makes clear that the health and wellbeing of older people must be protected alongside other age groups.

In preparation for a UN High-Level Panel on Universal Health Coverage, Age International organised a policy roundtable to ensure that older people's right to health was included. We also supported HelpAge in contributing to the development of the Decade of Healthy Ageing, which has been officially launched in 2020.

Credit: Aisuluu Kamchybekova/HelpAge International



Focus on gender

To better understand how to address gender inequality in later life, Age International carried out research in Ethiopia and Malawi about what work means for older women and what support they need to make choices in their lives.

The research was completed just before COVID-19 struck and the report will be launched in early 2021. Throughout the year, we continued to take our message of older women's economic empowerment to various international policy discussions, including an Asia-Pacific regional forum to prepare for Beijing +25, the Organisation for Economic Co-operation and Development (OECD) Global Strategy Forum, and the Women Deliver conference in Canada.

Credit: Kätie Barraclough/Age International

Meet the team

Interview with Saara Rashid, Development and Funding Officer – Africa region, Age International

Saara has been working in humanitarian response and international development for over seven years. She has worked in a number of contexts particularly in Uganda and Pakistan. She heads up our programme development and funding across Africa.

What are you most proud of?

“It is sometimes hard to imagine the tangible benefits of the projects I help to develop and secure funding for. Based in London, it is often the case that I receive project update reports that contain vital information on the specific country context, details of the work that has been achieved and how many older people we have reached. While these facts and figures are hugely important and allow us to report to our donors, it is hard to put it in context without ever having visited that particular country and seeing the situation of older people in real life.

The first time I was able to visit a project I supported was incredibly humbling. It was in Mozambique, six months after Cyclone Idai devastated a large part of the country. Age International was able to respond and provide support to older people and people with disabilities in the wake of the cyclone. During my visit, I had the opportunity to visit one of the locations we worked in together with our partner.”

Albano Matunaga, 68 received a tricycle to move about after Cyclone Idai.



What did you hear from older people?

“When I was in Mozambique, I had the opportunity to meet with older people in Beira who had received support from Age International and our partners. Our response in Mozambique, funded mostly through the Disasters Emergency Committee, focused on health, both physical and mental, food and non-food items support and water and sanitation. Outreach teams, who consisted of social workers, health workers and community volunteers were able to reach older people and people with disabilities.

What have you learned?

“Before joining Age International, I was working outside of the UK in the international development sector. In the time I spent working with NGOs, it was evident that the needs of older people and people with disabilities were rarely included in project design. This is of course at the core of the work Age International does. Not considering the needs of older people when designing projects means a large part of the population will find it difficult to access important life-saving services.”



Credit: Katie Barracough/Age International



Credit: Saara Rashid/Age International

The team working on the humanitarian response left to right:

Juelma Uaivo, community outreach team member, Frede Frederich, president of the Community Older People Association, Saara Rashid, Age International, Inância Varela, community outreach team member, Alvaro Zimba, former project manager, HelpAge.

Where we work

Over the year, we worked in more than 25 countries.

Moldova

1,122 home healthcare visits carried out as part of our Promoting Healthy and Active Ageing project.



Europe

Moldova
Ukraine

Lebanon

Over 7,500 older people at risk of developing diabetes received screening with more than 2,000 being referred for further treatment.



Middle East

Jordan
Lebanon

South America

Colombia

Mozambique

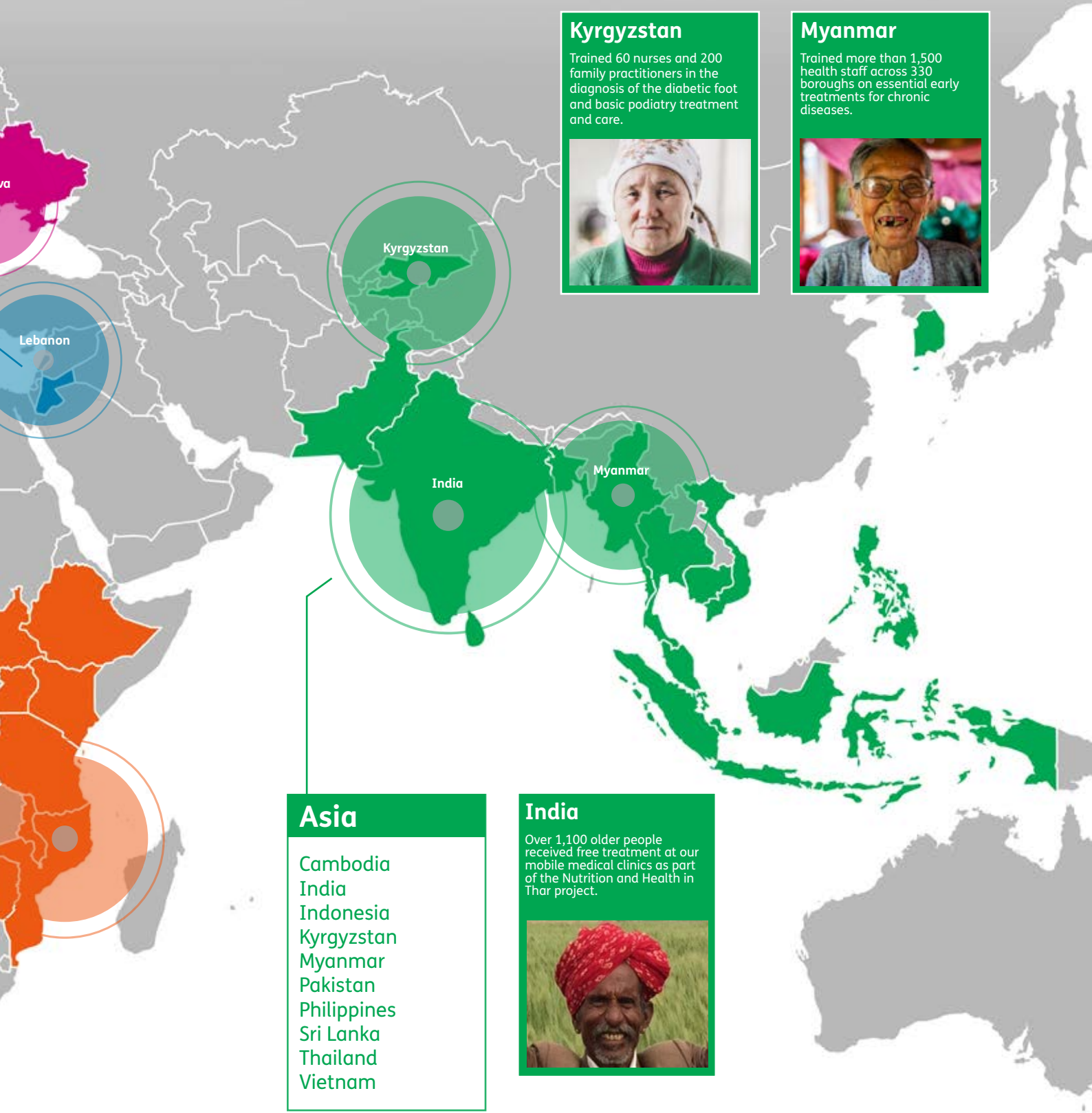
1,211 older people received essential support including healthcare checks and essential survival items in the immediate aftermath of Cyclone Idai




Africa

Ethiopia
Kenya
Malawi
Mozambique
South Sudan
Tanzania
Uganda
Zimbabwe


We have been supporting older people in these countries to improve their quality of life in a range of ways that are important to them. Our work is far-reaching, ranging from emergency humanitarian aid and long-term emergencies, to income security, healthcare, advocacy and policy influencing. This map shows some of the places and ways our work has supported older people across the world this year.



Kyrgyzstan
 Trained 60 nurses and 200 family practitioners in the diagnosis of the diabetic foot and basic podiatry treatment and care.



Myanmar
 Trained more than 1,500 health staff across 330 boroughs on essential early treatments for chronic diseases.



Asia

- Cambodia
- India
- Indonesia
- Kyrgyzstan
- Myanmar
- Pakistan
- Philippines
- Sri Lanka
- Thailand
- Vietnam

India
 Over 1,100 older people received free treatment at our mobile medical clinics as part of the Nutrition and Health in Thar project.



Looking ahead: plans for the year

We work to improve the lives of older people, raising funds for emergency response programmes to meet immediate needs, and implementing development programmes that create long-term change. In the coming year we will continue to champion the needs of older people across the world.

1. Humanitarian response

‘I am given the help and information I want in emergencies’

We will continue to implement our new approach to humanitarian response, with a strong focus on rapid needs assessment in emergency situations, and prioritising the inclusion and protection of older people. A very prominent focus of our work in 2020/21 will be responding to the COVID-19 pandemic. We will continue to be an active member of the Disasters Emergency Committee.

2. Programme support and development

‘I have the income I need, and enjoy the best possible health and care’

We will deepen the support we offer to our implementing partner HelpAge around the world as we work together to develop programmes and seek out funding opportunities. We will place special emphasis on programme design that is gender-sensitive and we will document the economic contribution of older women.

3. Rights

‘My voice is heard by decision-makers’

We will advance the case and support for a UN Convention, working as an active part of the Global Alliance for the Rights of Older People, engaging the UK Government and civil society. We will place special emphasis on highlighting the needs and rights of older people in the case for Universal Health Coverage.

4. Accountability

‘I am safe and secure, free from all forms of discrimination and abuse.’

We will implement a new safeguarding action plan annually and secure external verification of our Core Humanitarian Standards (CHS).

5. Communications

We will implement a revised positioning and tone of voice for Age International to strengthen the impact of our communication with key audiences in the UK, which range from individual supporters to the media and policy and decision-makers.

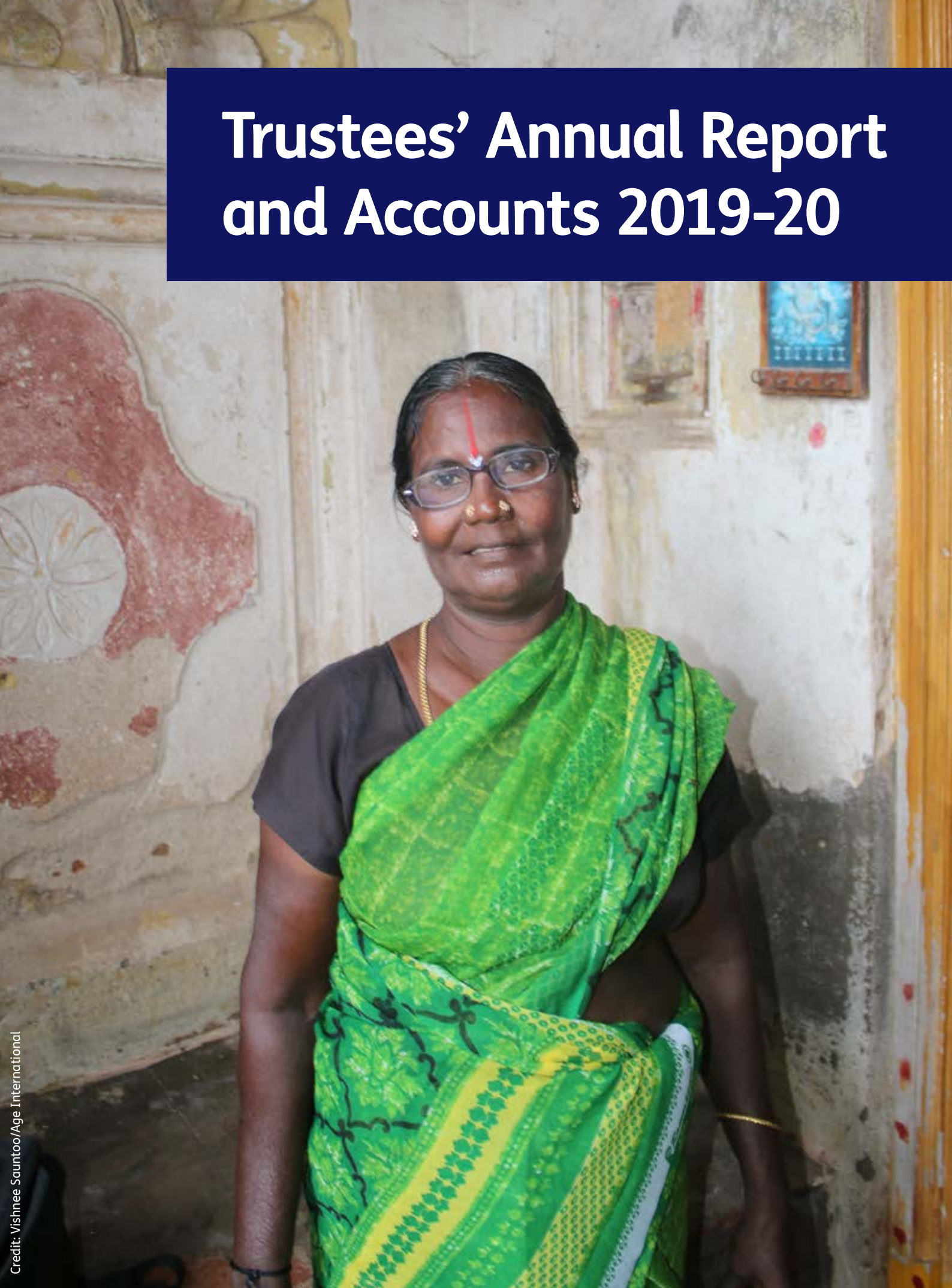
6. Funding strategy and individual giving plan

With a new team within Age International, we will prioritise the development of our fundraising with individual supporters in the UK. We will work to ambitious targets for securing income for new programmes from institutional sources. These targets are backed up by a strong pipeline and secure contracts.

7. Organisational development

Our staff will each contribute to and benefit from a focus on learning and professional development, and we will support staff working groups focussed on gender and safeguarding.

Trustees' Annual Report and Accounts 2019-20



Public benefit

In setting plans and priorities for areas of work, the trustees of Age International have had regard to the guidance from the Charity Commission on the provision of public benefit and Age International meets the definition of a public benefit entity under FRS 102 and Charities Act 2011.

In particular, the trustees consider how planned objectives contribute to meeting the objectives set. How Age International delivers its principal charitable objectives – as set out in its Memorandum and Articles of Association, and which may be summarised as promoting the welfare of older people in any part of the world – is demonstrated in the statement of objectives and activities above.

The public benefit arising from the charity's work is therefore implicit in the charitable services and assistance given to older people.

Fundraising income

Our fundraising activities are delivered both in house through Age UK and also by utilising the specialist skillsets of third-party agencies when required including but not limited to; fulfilment services, media agencies, creative agencies and call centres.

Age UK and Age International is regulated by the Fundraising Regulator and therefore complies with the Code of Fundraising Practice and the Fundraising Promise.

There were no instances in FY19-20 where Age International has failed to comply with the Code of Fundraising Practice or the Fundraising Promise.

Age UK is a member of the Institute of Fundraising and we collaborate with them to help improve fundraising practice across the sector.

Fundraising through third parties

Rigorous contracts are in place with third party agencies and we require strict adherence to applicable laws such as the Fundraising Regulators Code of Fundraising Practice as well as data protection laws. We do not conduct any outbound telemarketing or face-to-face fundraising

Protecting vulnerable people

Our policy on fundraising with people in vulnerable circumstances is followed by all our fundraisers. Our Fundraising Compliance Manager reviews all fundraising materials and provides training to our

fundraisers, and those fundraising on our behalf, when required. In addition, we incorporate the Institute of Fundraising's 'Treating donors fairly' guidance into our fundraising. We regularly review our fundraising marketing channels and propositions and take on feedback from our supporters and the public.

Addressing people's concerns

In 2019/20 we received 86 (2019: 22) complaints about our fundraising practices. We take all complaints seriously and respond to each one in line with our complaints policy. No matters were referred to the Fundraising Regulator.

Financial review

Age International is a grant-funded charity with a total income of £15,269K in the year ending 31 March 2020. Of this income, £5,436K was received from Age UK which is contracted by Age International to fundraise on its behalf and which allocates funds from its other income generating activities in order to support the work of Age International.

Age International incurs most of its costs through grant giving. Of the total costs of £15,176K incurred in the year, £12,250K consisted of grants awarded to charitable organisations.

Age International will continue to receive grant funding from Age UK in the coming year, and the intentions are to continue carrying out charitable activities predominantly through grant giving, the funding of programmes through partner organisations, and the implementation of policy and advocacy work in the UK.

Reserves

As a member of the Age UK Group, and a charity supported by Age UK, Age International does not currently hold funds independently. As a result, there is no set minimum reserve and Age UK is committed to continue supporting Age International in the coming period and has a dedicated fundraising programme to raise funds for international activities and the associated operational support costs.

Going concern

The Trustees have assessed the Charity's ability to continue as a going concern. In making this assessment the Trustees have considered several

factors when forming their conclusions including a review of updated forecasts to 31 March 2022 and a consideration of key risks, including the impact of Covid-19.

The Covid-19 pandemic has had a significant impact on the Charity's operations and finances. The Charity is funded through restricted income from funders from a variety of sources, including statutory bodies, trusts and foundations, corporates and individuals. Additionally an unrestricted grant is provided each year by Age UK. Age International has a framework agreement in place with Age UK and HelpAge International and aims to raise funds to onward grant to HelpAge International for the delivery of programmes.

The Trustees prepare annual budgets and forecasts in order to ensure there is adequate funding in place to deliver charitable activities for the coming year. This forms the basis of the agreement with Age UK for the provision of its core grant. Forecasts for a further two years have also been prepared in light of Covid-19. As set out in its reserves policy, as a member of the Age UK Group, and a charity supported by Age UK, Age International does not hold funds independently. Regular communication has been maintained with Age UK, HelpAge International and donors on the implications of Covid-19 and the charity has reviewed planned unrestricted expenditure over the period of review.

Having reviewed the financial position of Age International, and in the light of the strategic commitments made by the Age UK Group in the Affiliate and Framework Agreements (2012) and the renewal of the Framework Agreement (2017), the trustees conclude that the going concern basis of the accounts' preparation is appropriate.

Remuneration

The remuneration of Key Management Personnel for Age International is determined by Age UK's Remuneration and Nominations Committee.

Key Management Personnel consists of the Managing Director.

Principal risks and uncertainties

The trustees have overall responsibility for ensuring that the charity has an appropriate system of controls, financial and otherwise, across the entire organisation, to provide reasonable assurance that:

- Its assets are safeguarded against unauthorised use or disposal
- Proper records are maintained and that the financial information used within the charity or for publication is reliable
- The charity complies with relevant laws and regulations.

As part of the charity's risk management process the trustees acknowledged their responsibility for the charity's system of internal control and reviewing its effectiveness. It was also recognised that such a system was designed to manage rather than eliminate the risk of failure to achieve the charity's objectives and could provide only reasonable, not absolute, reassurance against material misstatement or loss. During the year, the trustees reviewed Age International's Risk Register and monitored the current controls and the additional actions being taken to mitigate the risks identified.

The trustees consider that the principal risks that face Age International are:

- **COVID-19 global pandemic disrupts Age International ways of working.** Age International staff moved to remote working from March 2020 and has been able to adjust its organisational routines to continue to work effectively and without disruption. During the period of lockdown a weekly progress report was submitted to trustees to enable closer oversight and assurance of the organisation and its work during this unprecedented time.
- **Funds for short-term humanitarian and long-term development programmes not being used effectively.** Risks include the loss of reputation with institutional and other donors and a loss of confidence at the governance level. In order to mitigate this risk, Age International actively participates in the design, monitoring, reporting

and evaluation of programmes for which it secures funds and for which it is accountable to donors. HelpAge internal audits and evaluations, and implementation of key policies, are reviewed by Age International.

- **Funds for humanitarian programmes not reaching beneficiaries, but being diverted for other use.** Risk assessment and assurance mechanisms for every project are in place and are reviewed at least annually. Age International is working with its implementing partner, HelpAge International, to implement the Common Humanitarian Standards (CHS) framework, and will complete an external verification against the CHS during the year, out of which will come an improvement plan to guide future focus for improvement in our work, and reporting progress to trustees.
- **Age International's way of working – both as the UK member of the global HelpAge network and as a subsidiary charity of Age UK – limits organisational effectiveness and the delivery of strategic objectives.** Trustees believe that there are clear ways in which the organisation's ways of working enable it to fulfil its objectives and achieve impact, influence and global reach, in an efficient manner. Clear agreements and role descriptions have been developed to define Age International's UK role in programme management; policy, influencing and advocacy; fundraising and funding; communications, media and research.
- **Trustees are aware that there is a need to ensure that Age International has the structure, staffing and skills to fulfil its growing responsibilities and strategic ambitions.** The board monitors this aspect of the organisation's development. Age International manages a wide range of relationships within the Age UK Group, liaising with Age UK staff whose work contributes to Age International fulfilling its objectives.
- **Safeguarding policies and their implementation to address safeguarding risks fail to meet the requirements of external stakeholders.** A Safeguarding Working group meets regularly to monitor the implementation of an action plan and to support the work of the staff safeguarding lead, who in turn reports on a regular basis to a trustee lead. A report on safeguarding related concerns and investigations is made to each Board meeting.

- **Reduction in income as a result of COVID-19 and economic pressures such as Brexit.** Age International is planning to operate from 2021 with a lower level of income to cover operating expenditure, so anticipating the impact of likely lower levels of income to Age UK and the need for Age UK to focus on re-building its reserves. Fundraising will aim to build on the higher level of awareness in the UK public about the vulnerabilities faced by older people.

Safeguarding

We place the highest importance on the protection and safeguarding of the older people we work for, our staff and partners who work with us to implement our programmes.

An annual Action Plan, overseen by a Safeguarding Working Group, with progress reported to the Board, including a designating lead trustee, ensures we are implementing best practice and addressing questions of organisational values and culture; staff and trustee awareness, understanding and responsibility; policies and procedures; and reporting and assurance mechanisms, including with our programme implementation partner, HelpAge International.

Age International is committed to adhering to the Core Humanitarian Standard, a voluntary standard which has nine commitments to form a framework of quality and accountability good practice within the humanitarian sector. In 2019 Age International began a self-assessment of our compliance with the Standards and in 2019/20 we'll seek external verification of our adherence to the standards.

We had two confirmed (and another involving our local partner, but not in our project site) incidents related to safeguarding during the year. These were reported to us by our implementing partner through our reporting mechanisms. Both were thoroughly investigated and dealt with appropriately.

Legal and administrative details

| | |
|-------------------------------------|--|
| Company registration number: | 7897113 |
| Charity registration number: | 1128267-8 |
| Board of Trustees: | Ann Keeling (Chair) Maria Arce-Moreira Margaret Batty Rob Devey Dianne Jeffrey CBE DL Tom Kirkwood CBE Clare Twelvetrees Michael Wade |
| Managing Director: | Chris Roles |
| Registered office: | Tavis House 1-6 Tavistock Square London WC1H 9NA |
| Banker: | NatWest Bank City of London Office, PO Box 12258 1 Princes Street, London, EC2R 8BP |
| Auditor: | Crowe U.K. LLP 55 Ludgate Hill London, EC4M 7JW |
| Solicitor | Farrer & Co LLP 66 Lincoln's Inn Fields, London , WC2A 3LH |

Statement of trustees' responsibilities in respect of the trustees' annual report and the financial statements

The trustees (who are also directors of Age International for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards.)

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and the group and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently
- make judgements and estimates that are reasonable and prudent
- observe the methods and principles in the Charities SORP
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and

enable them to ensure that the financial statements comply with the Companies Act 2006 and the provisions of the charity's constitution.

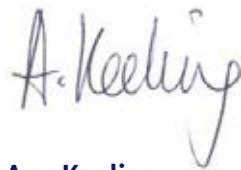
They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the UK governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Disclosure of information to auditor

Each of the persons who is a trustee at the date of approval of this report confirms that, so far as each trustee is aware, there is no relevant audit information of which the charity's auditor is unaware, and the trustees have taken all the steps that they ought to have taken as trustees in order to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information.

By order of the board.



Ann Keeling
Chair
Age International
Tavis House
1-6 Tavistock Square
London, WC1H 9NA

16 November 2020

Independent auditor's report to the members of HelpAge International UK

Opinion

We have audited the financial statements of HelpAge International UK for the year ended 31 March 2020 which comprise the statement of financial activities, balance sheet, cash flow statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2020 and of its incoming resources and application of resources, including its income and expenditure for the year then ended
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and

we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether

the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion based on the work undertaken in the course of our audit

- the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration

- specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the trustees' report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 42, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists.

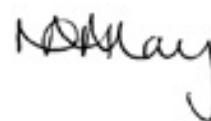
Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Independent Auditor's Report to the Members of HelpAge International UK

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Nicola May
Senior Statutory Auditor
For and on behalf of
Crowe U.K. LLP
Statutory Auditor
London

2 December 2020

Financial statements for the year ended 31 March 2020



Statement of Financial Activities for the year ended 31 March 2020

Incorporating the income and expenditure account

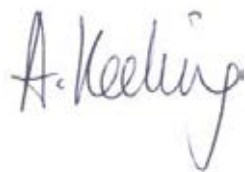
| | Note | Unrestricted £'000 | Restricted £'000 | Total 2020 £'000 | Unrestricted £'000 | Restricted £'000 | Total 2019 £'000 |
|--|-----------|-----------------------|---------------------|---------------------|-----------------------|---------------------|---------------------|
| Total income from | | | | | | | |
| Income from charitable activities | | | | | | | |
| Grants | | 6,335 | 8,929 | 15,264 | 5,711 | 8,246 | 13,957 |
| Other income | | | | | | | |
| FX revaluation gain/(loss) | | 5 | - | 5 | - | - | - |
| Total income | 3 | 6,340 | 8,929 | 15,269 | 5,711 | 8,246 | 13,957 |
| Expenditure on: | | | | | | | |
| Charitable activities | | (7,772) | (7,404) | (15,176) | (6,752) | (7,205) | (13,957) |
| Total Expenditure | 4 | (7,772) | (7,404) | (15,176) | (6,752) | (7,205) | (13,957) |
| Transfer | 17 | 1,440 | (1,440) | - | 1,008 | (1,008) | - |
| Net movements in funds in year | | 8 | 85 | 93 | (33) | 33 | - |
| Total funds at 1 April (2019) | | (7) | 38 | 31 | 26 | 5 | 31 |
| Total funds at 31 March (2020) | | 1 | 123 | 124 | (7) | 38 | 31 |

The results above all arose from continuing operations. The notes on pages 50-63 form part of these financial statements.

Balance sheet as at 31 March 2020

| | Note | 2020 £'000 | 2019 £'000 Restated |
|---|------|---------------|------------------------|
| Current assets | | | |
| Debtors | 7 | 1,878 | 274 |
| Cash at bank and in hand | | 817 | 717 |
| | | 2,695 | 991 |
| Creditors: amounts falling due in less than one year | 8 | (2,571) | (960) |
| Net current assets and net assets | | 124 | 31 |
| Funds | | | |
| Restricted funds | 10 | 123 | 38 |
| Unrestricted funds | | 1 | (7) |
| Total funds | | 124 | 31 |

The financial statements were approved by the board of trustees on 2 December 2020 and were signed on its behalf by:



Ann Keeling
Chair

Registered number: 7897113 England and Wales

The notes on pages 50-63 form part of these financial statements.

Cash flow statement for the year ended 31 March 2020

| | 2020 £'000 | 2019 £'000 |
|--|---------------|---------------|
| Cash flows from operating activities | 100 | 341 |
| Change in cash and cash equivalents in the reporting period | 100 | 341 |
| Reconciliation of net cash flow to movement in net funds | | |
| Increase in cash in the period | 100 | 341 |
| Cash and cash equivalents at the beginning of the reporting period | 717 | 376 |
| Cash and cash equivalents at the end of the reporting period | 817 | 717 |
| Reconciliation of net income to net cash inflow from operating activities | | |
| Net income for the year | 93 | - |
| (Increase) / Decrease in debtors | (1,604) | (172) |
| Increase in creditors | 1,611 | 513 |
| Cash flows from operating activities: | 100 | 341 |

The notes on on pages 50-63 form part of these financial statements.

Notes to the financial statements for the year ended 31 March 2020



1. Accounting policies

Age International is a registered charity in England and Wales and a company limited by guarantee. It was incorporated on 4 January 2012 (company number:7897113).

Age International is wholly owned subsidiary of Age UK (Note 15)

In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity.

The principal accounting policies are summarised below.

Basis of preparation

These financial statements have been prepared in accordance with the Accounting and Reporting by Charities: Statement of Recommended Practice (SORP), Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), together with the reporting requirements of the Companies Act 2006 and the Charities Act 2011. The presentation currency of these financial statements is sterling.

Age International meets the definition of a public benefit entity under FRS 102.

The accounting policies set out below have, unless otherwise stated, been applied consistently to all periods presented in these financial statements. The financial statements are prepared on historical cost basis.

Going concern

The Trustees have assessed the Charity's ability to continue as a going concern. In making this assessment the Trustees have considered several factors when forming their conclusions including a review of updated forecasts to 31 March 2022 and a consideration of key risks, including the impact of Covid-19.

The Covid-19 pandemic has had a significant impact on the Charity's operations and finances. The Charity is funded through restricted income from funders from a variety of sources, including statutory bodies, trusts and foundations, corporates and individuals. Additionally an unrestricted grant is provided each year by Age UK. Age International has a framework agreement in place with Age UK and HelpAge

International and aims to raise funds to onward grant to HelpAge International for the delivery of programmes.

The Trustees prepare annual budgets and forecasts in order to ensure there is adequate funding in place to deliver charitable activities for the coming year. This forms the basis of the agreement with Age UK for the provision of its core grant. Forecasts for a further two years have also been prepared in light of Covid-19. As set out in its reserves policy, as a member of the Age UK Group, and a charity supported by Age UK, Age International does not hold funds independently. Regular communication has been maintained with Age UK, HelpAge International and donors on the implications of Covid-19 and the charity has reviewed planned unrestricted expenditure over the period of review.

Having reviewed the financial position of Age International, and in the light of the strategic commitments made by the Age UK Group in the Affiliate and Framework Agreements (2012) and the renewal of the Framework Agreement (2017), the trustees conclude that the going concern basis of the accounts' preparation is appropriate.

Incoming resources

All income is included in the Statement of Financial Activities (SOFA) when the charity is legally entitled to the income, when receipt of the income is probable and the amount can be quantified with reasonable accuracy. The following specific policies apply to categories of income:

- Donations and all other receipts generated from fundraising are reported gross on a receivable basis.
- Grants receivable income, where related to performance and specific deliverables, is accounted for as the charity earns the right to consideration by its performance. Where income is received in advance of performance, its recognition is deferred and included in creditors. Where entitlement occurs before income is received, the income is accrued.
- Legacies are accounted for when notified, providing the amount can be reliably measured and that ultimate receipt is probable. Legacies which include a life interest held by another party are recognised on notification of probate.

Resources expended

All expenditure is accounted for on an accruals that aggregate all costs related to that category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants payable are charged in the period when the offer is conveyed to the recipient except in cases where the offer is conditional, such grants being recognised as expenditure when the conditions are fulfilled. Offers subject to performance related conditions which have not been met at the period-end are noted as a commitment, but not accrued as expenditure.

Governance costs are the costs associated with the running of the charity, as opposed to the direct management functions inherent in generating funds, service delivery and programme or project work. This includes such items as internal and external audit, legal advice for trustees and costs associated with constitutional and statutory requirements. Support costs are allocated to the different categories of activities based on a judgement of the percentage the specific activity represents in relation to the total non-support expenditure. Support costs include management, finance, human resources, information technology and some elements of fundraising. Governance costs other than those disclosed specifically in the notes to these accounts are included within support costs and allocated on the same basis.

Foreign exchange

Transactions in foreign currencies for projects in Europe are translated into Sterling at the exchange rate achieved on the date of the transaction. For projects outside Europe, the foreign currency is translated into Sterling at the average rate of exchange in the month of the transaction. All exchange rate differences are taken to the Statement of Financial Activities.

Financial instruments

Age International has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at the present value of future cash flows (amortised cost). Financial

assets held at amortised cost comprise cash at bank and in hand, short term cash deposits and the charity's debtors excluding prepayments. Financial liabilities held at amortised cost comprise the charity's short and long term creditors excluding deferred income and taxation payable. No discounting has been applied to these financial instruments on the basis that the periods over which amounts will be settled are such that any discounting would be immaterial.

Pensions

The charity contributed in this period to a group personal pension plan operated by Scottish Widows as well as an occupational money purchase scheme. A pension plan is available to all employees over the age of 18. The assets of the scheme are held separately from those of the charity. The annual contribution payments are charged to the SOFA. Differences between contributions payable in the year and contributions actually paid are shown as either accruals or prepayments in the balance sheet.

Funds

Restricted funds

Restricted funds are funds subject to special conditions imposed by the donor, or with their authority (e.g. through a public appeal). The funds are not therefore available for work performed by Age International other than that specified by the donor.

Unrestricted funds

Unrestricted funds are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity.

Cash and cash equivalents

Cash is represented by cash in hand and deposits with financial institutions repayable without penalty on notice of not more than 24 hours. Cash equivalents are highly liquid investments that mature in no more than three months from the date of acquisition and that are readily convertible to known amounts of cash with insignificant risk of change in value.

2. Key sources of estimation uncertainty and judgements

The preparation of financial statements in conformity with generally accepted accounting practice requires management to make estimates and judgements that affect the reported amounts of assets and liabilities as well as the disclosure of contingent assets and liabilities at the balance sheet date and the

reported amounts of income and expenditure during the reporting period.

Judgements

There are no significant judgements.

Key sources of estimation uncertainty

There are no material sources of estimation uncertainty.

3. Analysis of grants receivable

| | Unrestricted £'000 | Restricted £'000 | Total 2020 £'000 | Unrestricted £'000 | Restricted £'000 | Total 2019 £'000 |
|--|-----------------------|---------------------|---------------------|-----------------------|---------------------|---------------------|
| Age UK, for International work | 2,420 | - | 2,420 | 2,394 | - | 2,394 |
| Age UK, from Age International supporter legacies | 904 | 677 | 1,581 | 845 | 767 | 1,612 |
| Age UK, from other fundraising for Age International's work | - | 1,494 | 1,494 | - | 1,482 | 1,482 |
| Age UK, grant generated from unrestricted funds | 3,016 | - | 3,016 | 2,472 | - | 2,472 |
| Disasters Emergency Committee and Age International emergency appeal | - | 1,278 | 1,278 | - | 880 | 880 |
| DFID/UK Aid, for restricted activities | - | 2,376 | 2,376 | - | 161 | 161 |
| UN, for restricted activities | - | 1,752 | 1,752 | - | 2,479 | 2,479 |
| Other grant making bodies, for restricted activities e.g. Swedish Postcode Lottery, World Diabetes Foundation, Anonymous | - | 1,352 | 1,352 | - | 2,477 | 2,477 |
| Total grants received | 6,340 | 8,929 | 15,269 | 5,711 | 8,246 | 13,957 |

All grants are paid directly to HelpAge International www.helpage.org

4. Resource expended

| | Activities undertaken directly £'000 | Grant funding of activities £'000 | Support cost allocated £'000 | Total 2020 £'000 |
|---|--|---|------------------------------------|---------------------|
| Charitable activities | | | | |
| Programmes funded by the annual grant - emergencies | (178) | (1,567) | (150) | (1,895) |
| Programmes funded by the annual grant - long term | (179) | (1,104) | (106) | (1,389) |
| Programmes funded by institutional grants - emergencies | (233) | (4,368) | (418) | (5,019) |
| Programmes funded by institutional grants - long term | (233) | (1,057) | (99) | (1,389) |
| Other emergency programmes | (251) | (1,276) | (123) | (1,650) |
| Other long term programmes | (232) | (202) | (15) | (449) |
| Influencing, advocacy and communication in the UK | (450) | - | - | (450) |
| General support to HelpAge International | - | (2,676) | (259) | (2,935) |
| Total resources expended | (1,756) | (12,250) | (1,170) | (15,176) |

Support costs of £1,170k were charged to Age International from other members of the Age UK Group in relation to services provided for IT (£427k), Finance (£172k), Facilities (£92k), HR (£89k), Legal (£89k) and Office Management Services (£301k). (2019: £1,058k). Activities undertaken directly include Salary, Fundraising and all direct expenses incurred by Age International.

4. Resource expended 2018/19

| | Activities undertaken directly | Grant funding of activities | Support cost allocated | Total 2019 |
|---|--------------------------------|-----------------------------|------------------------|-----------------|
| Charitable activities | £'000 | £'000 | £'000 | £'000 |
| Programmes funded by the annual grant - emergencies | (130) | (1,551) | (138) | (1,819) |
| Programmes funded by the annual grant - long term | (151) | (1,714) | (151) | (2,016) |
| Programmes funded by institutional grants – emergencies | (199) | (3,530) | (306) | (4,035) |
| Programmes funded by institutional grants – long term | (199) | (1,511) | (140) | (1,850) |
| Other emergency programmes | (219) | (884) | (90) | (1,193) |
| Other long term programmes | (198) | (132) | (27) | (357) |
| Influencing, advocacy and communication in the UK | (347) | - | (28) | (375) |
| General support to HelpAge International | - | (2,135) | (177) | (2,312) |
| Total resources expended 2019 | (1,443) | (11,457) | (1,057) | (13,957) |

5. Support costs

| | 2020 £'000 | 2019 £'000 |
|-----------------------------------|---------------|---------------|
| Governance costs: statutory audit | 10 | 10 |

No other fees were payable to the external auditor. 2019 external audit costs are paid for by Age UK.

The trustees received no remuneration for their services.

The aggregated amount of expenses reimbursed to five trustees during the period was £2,574 (2019: £3,666). The expenses relate to train tickets and parking. Indemnity insurance is provided for trustees, premiums are paid centrally for the whole group by Age UK, the parent of Age International. The premiums are not broken down by individual parts of the group, so Age International's portion cannot be determined. During the period, total indemnity insurance paid by Age UK in relation to Trustees was £7,207 (2019: £7,316).

6. Employee information

| | 2020 Number | 2019 Number |
|---|----------------|----------------|
| The average number of employees of the company during the year was: | 15 | 13 |
| Staff costs for the above persons were: | £'000 | £'000 |
| Wages and salaries | 638 | 564 |
| Social security costs | 67 | 58 |
| Pension costs | 54 | 46 |
| | 759 | 668 |

| | Total 2020 | Total 2019 |
|---|---------------|---------------|
| Number of staff receiving remuneration above £60,000 | | |
| £60,001 - £70,000 | 1 | - |
| £70,001 - £80,000 | - | - |
| £80,001 - £90,000 | - | - |
| £90,001 - £100,000 | - | 1 |
| £100,001 - £110,000 | 1 | - |
| Total banded employees | 2 | 1 |

The total compensation received for key management personnel amounted to £127k (2019: £113k). Increase in remuneration is due to Managing Directors additional responsibility as Chair of the Age UK Final Salary pension scheme since November 2017. This is a one-off payment. Key Management personnel for Age International is the Managing Director. The amount of £127k contains their national insurance contribution and employer pension contributions.

At 31 March 2020 there are 16 staff members in the defined-contribution schemes (2019: 14).

7. Debtors

| | 2020 £'000 | 2019 £'000 |
|------------------------------------|---------------|---------------|
| Amounts owed by group undertakings | 1,744 | 255 |
| Prepayments and accrued income | 134 | 19 |
| | 1,878 | 274 |

8. Creditors: amounts falling due within one year

| | 2020 £'000 | 2019 £'000 |
|-----------------------------------|---------------|---------------|
| Accruals and deferred income | 1,002 | 393 |
| Amounts due to group undertakings | 1,569 | 560 |
| Other Creditors | - | 7 |
| | 2,571 | 960 |

9. Analysis of charity net assets between funds

| | Unrestricted £'000 | Restricted £'000 | Total 2020 £'000 | Unrestricted £'000 | Restricted £'000 | Total 2019 £'000 |
|--------------------------|-----------------------|---------------------|---------------------|-----------------------|---------------------|---------------------|
| Current assets | | | | | | |
| Debtors | 1,744 | 134 | 1,878 | 255 | 19 | 274 |
| Cash at bank and in hand | (166) | 983 | 817 | 319 | 398 | 717 |
| Liabilities | | | | | | |
| Current liabilities | (1,577) | (994) | (2,571) | (581) | (379) | (960) |
| | 1 | 123 | 124 | (7) | 38 | 31 |

10. Movement in funds

| | 31 March 2019 | Income | Grants | Transfer | 31 March 2020 |
|---|------------------|--------------|----------------|----------------|------------------|
| Programmes funded by the annual grant - long term | | | | | |
| Africa | - | 1,000 | (587) | (413) | - |
| Asia Pacific | - | 342 | - | (342) | - |
| Latin America | - | 65 | - | (65) | - |
| Middle East | - | 114 | - | (114) | - |
| South Asia | - | 502 | - | (502) | - |
| Total Programmes funded by the annual grant - long term | - | 2,023 | (587) | (1,436) | - |
| Programmes funded by Institutional grants – long term | | | | | |
| Big Lottery Fund - Pakistan - empowering older people to improve lives | 30 | - | - | - | 30 |
| Big Lottery Fund - Kyrgyzstan- reducing poverty in Central Asia | - | 7 | (7) | - | - |
| UK Aid – Tanzania - (KPMG) Strengthening Accountability in Tanzania through strengthened civil society | - | 300 | (300) | - | - |
| Swedish Postcode Lottery - Global Fight Against Ageism | - | 77 | (77) | - | - |
| Anonymous Donor - Bangladesh, Vietnam, Cambodia, Philippines and Indonesia - improving the well-being of older people, their families and their communities in Asia, through resilient and self-sustaining community based organisations and improved social protection | - | 292 | (292) | - | - |
| Warwick University – Kenya - Warwick GCRF Catalyst Fund: Research grant, to explore opportunities for intergenerational work on gender and women's rights. | - | 16 | (16) | - | - |
| Jersey Overseas Aid (JOA) - International Development Internship | - | 30 | (30) | - | - |
| World Diabetes Foundation - Kyrgyzstan – Strengthening capacity to manage diabetes complications for older people in Kyrgyzstan | - | 96 | (96) | - | - |
| International Labour Office (ILO) – Uganda – Improving synergies between social protection and public finance management. | - | 7 | (7) | - | - |
| Agence Francaise de Development (AFD) – Kenya – Inua Jamii 70+ Innovations in social protection for older people in urban Kenya. | - | 232 | (232) | - | - |
| Total Programmes funded by Institutional grants - long-term | 30 | 1,057 | (1,057) | - | 30 |

10. Movement in funds (continued)

| Programmes funded by institutional grants - emergencies | 31 March 2019 | Income | Grants | Transfer | 31 March 2020 |
|--|---------------|--------------|----------------|----------|---------------|
| Bangladesh - UK Aid/UNOPS - Integrated humanitarian response to the needs of older men and women (People fleeing Myanmar) – Phase 1 | - | 400 | (400) | - | - |
| Bangladesh – UK Aid/UNOPS - Integrated humanitarian response to the needs of older men and women (people fleeing Myanmar) – Phase 2 | - | 336 | (336) | - | - |
| Bangladesh - UK Aid/UNOPS - Strengthening Humanitarian Preparedness and Response. DFID Bangladesh additional funds to support 3 additional Age Friendly Spaces | - | 750 | (750) | - | - |
| Ethiopia - International Rescue Committee/ECHO - Emergency Response Mechanism V in Ethiopia | - | 3 | (3) | - | - |
| Ethiopia - IOM / UNOCHA - Life-Saving Integrated Humanitarian Assistance for Internally Displaced Persons (IDPs) in Ethiopia - NFI and Emergency Shelter | - | 4 | (4) | - | - |
| Ethiopia – UNOCHA - Humanitarian response to protection mainstreamed WASH needs of International displaced Peoples in drought and conflict affected areas of Borena Zones of Oromia National Regional State Ethiopia | - | 338 | (338) | - | - |
| Ethiopia – UNOCHA - Addressing the protection needs of drought and conflict affected internally displaced persons (IDPs) in three woredas of Oromia National Regional State | - | (4) | 4 | - | - |
| Ethiopia – UNOCHA - WASH, ES/NFI & Protection support to IDPs and Host communities affected by protracted and multiple Humanitarian crisis in four woredas of Borena Zone, Oromia Region | - | 117 | (117) | - | - |
| Mozambique - UK Aid - Humanitarian response in Mozambique – Lean Season Response in Food Security and Nutrition: Targeting and Monitoring | - | 312 | (312) | - | - |
| Jordan - Finn Church Aid - Netherlands Ministry of Foreign Affairs: Municipal Business Project - improving social-economic prospects for refugees in Jordan | - | 137 | (137) | - | - |
| Humanitarian Innovation Fund - ELRHA: Support to Humanitarian Innovation Fund Disability and Older Age Inclusion Technical Working Group. | - | 50 | (50) | - | - |
| Myanmar - UN LIFT - Strengthening the ministry of social welfare to fulfil its role in expanding social protection | - | 77 | (77) | - | - |
| Myanmar - UN LIFT - Dry Zone Social protection project | - | (363) | 363 | - | - |
| Myanmar - UN LIFT - Inclusive Social Protection and Livelihoods Project | - | 995 | (995) | - | - |
| Kyrgyzstan - EIDHR Kyrgyzstan - UN Women partnership, addressing sexual and gender-based violence across the life-course | - | 90 | (90) | - | - |
| Lebanon – UNOCHA - Support Older People in Areas of Bekaa & Sour | - | 76 | (76) | - | - |
| Lebanon - UNOCHA - Addressing protection concerns of people with specific needs affected by the Syria crisis in Akkar district, Lebanon | - | 1 | (1) | - | - |
| Tanzania - UNHCR - Strengthening services for people with specific through an integrated and community based approach. | - | 139 | (139) | - | - |
| Tanzania – UNHCR - Reducing the protection vulnerabilities and increasing the protection capacities of 25,500 Persons with Specific Needs (PSNs) in Mtendeli, Nduta and Nyarugusu refugee camps and the surrounding local districts. | - | 287 | (287) | - | - |
| Ukraine – UNOCHA - Emergency multi-sectoral support to conflict affected vulnerable and disabled older women and men in settlements located in 5km zone in the GCAa locations of Donetsk and Luhansk Oblasts | - | 127 | (127) | - | - |
| Ukraine – PIN/ECHO) - Access III: Provision of multi-sectoral humanitarian assistance to conflict-affected populations in eastern Ukraine. | - | 217 | (217) | - | - |
| Malawi - START – ALERT 310 Malawi (Flooding) - Learning | - | 10 | (10) | - | - |
| Mozambique - START– 410 Mozambique (Flooding) | - | 70 | (70) | - | - |
| Myanmar – START - ALERT 347 Myanmar (Flooding) | - | 139 | (139) | - | - |
| Pakistan – START - ALERT 399 (Winter storms) | - | 60 | (60) | - | - |
| Total Programmes funded by institutional grants - emergencies | - | 4,368 | (4,368) | - | - |

10. Movement in funds (continued)

| Regional programmes funded by the annual grant - emergencies | 31 March 2019 | Income | Grants | Transfer | 31 March 2020 |
|--|---------------|----------|------------|----------|---------------|
| Africa | - | 1 | (1) | - | - |
| Asia | - | 1 | (1) | - | - |
| Latin America | - | - | - | - | - |
| Europe and Middle East | - | 1 | (1) | - | - |
| Total Programmes funded by Institutional grants - long-term | - | 3 | (3) | - | - |

Other emergency programmes

| | | | | | |
|---|----------|--------------|----------------|------------|----------|
| DEC Emergency Appeal for people fleeing Myanmar | 3 | - | - | (3) | - |
| Age appeal Cyclone Idai | - | 196 | (196) | - | - |
| Age appeal Indonesia Tsunami | 5 | 2 | (2) | (1) | 4 |
| DEC Emergency Appeal Cyclone Idai | - | 817 | (817) | - | - |
| DEC Indonesia Tsunami Appeal | - | 245 | (245) | - | - |
| Kilpatrick Fraser Charitable Trust - Mozambique - Cyclone Idai | - | 1 | (1) | - | - |
| Matrix Causes Fund - Uganda - Increasing Access to Justice for older South Sudanese refugees in Uganda. | - | 5 | (5) | - | - |
| Welland Trust - Kenya - Advancing the rights and protection of conflicted affected South Sudanese older displaced persons in Ethiopia, Uganda and South Sudan | - | 5 | (5) | - | - |
| Souter Charitable Trust - Philippines - Taal Volcano Response | - | 5 | (5) | - | - |
| Total other emergency programmes | 8 | 1,276 | (1,276) | (4) | 4 |

Other long-term programmes

| | | | | | |
|--|----------|------------|--------------|----------|-----------|
| Thailand-Prudential - Prudential Chairman's Challenge | - | 40 | (40) | - | - |
| South Korea-Prudential - Prudential Chairman's Challenge | - | 1 | (1) | - | - |
| Singapore -Prudential - Prudential Chairman's Challenge | - | 19 | (19) | - | - |
| India - Links-India - HelpAge India | - | 4 | (4) | - | - |
| Legacy - India | - | 89 | - | - | 89 |
| Allen and Overy Co-Funding obligations under EC human rights project, support rights of older South Sudanese refugees. | - | 49 | (49) | - | - |
| Total Other long term programmes | - | 202 | (113) | - | 89 |

| | | | | | |
|----------------------------------|------------|---------------|-----------------|-----------------|------------|
| Subtotal Restricted Funds | 38 | 8,929 | (7,404) | (1,440)* | 123 |
| Unrestricted Funds | (7) | 6,340 | (7,772) | 1,440 | 1 |
| Total | 31 | 15,269 | (15,176) | - | 124 |

| Programmes funded by the annual grant - long term | 31 March 2018 | Income | Expenditure | Transfer | 31 March 2019 |
|--|---------------|--------------|--------------|--------------|---------------|
| Africa | - | 1,074 | (472) | (602) | - |
| Asia | - | 413 | (360) | (53) | - |
| Latin America | - | 127 | - | (127) | - |
| Europe and Middle East | - | 59 | (23) | (36) | - |
| Total Programmes funded by Institutional grants - long-term | - | 1,673 | (855) | (818) | - |

10. Movement in funds (continued prior year)

Programmes funded by Institutional grants – developmental

| | | | | | |
|---|----------|--------------|----------------|---|-----------|
| Pakistan - Big Lottery Fund - empowering older people to improve lives | 2 | 28 | - | - | 30 |
| Swedish Postcode Lottery - Global Fight Against Ageism | - | 169 | (169) | - | - |
| Tanzania - Jersey Overseas Aid - Improved health and wellbeing for older women and men in Tanzania | - | 208 | (208) | - | - |
| Tanzania - UK Aid - Strengthening Accountability in Tanzania through strengthened civil society | - | 200 | (200) | - | - |
| Bangladesh, Vietnam, Cambodia, Philippines and Indonesia - Anonymous Donor - Improving the wellbeing of older people | - | 254 | (254) | - | - |
| Kyrgyzstan - World Diabetes Foundation - Strengthening capacity to manage diabetes complications for older people in Kyrgyzstan | - | 76 | (76) | - | - |
| Kyrgyzstan - Big Lottery Fund - Reducing poverty in central Asia | - | 57 | (57) | - | - |
| European Commission Horizon 2020 - Scaling up NCD Interventions in South East Asia | - | 547 | (547) | - | - |
| Total Programmes funded by Institutional grants - Developmental | 2 | 1,539 | (1,511) | | 30 |

Programmes funded by Institutional grants – emergencies

| | | | | | |
|---|---|-----|-------|---|---|
| Bangladesh - UK Aid/UNOPS - Integrated humanitarian response to the needs of older men and women (People fleeing Myanmar) | - | 358 | (358) | - | - |
| Ethiopia - International Rescue Committee/ECHO - Improved access to clean water and hygiene and sanitation practices for most vulnerable households and Internally Displaced Persons (IDPs) in drought-affected areas of Guchi, Wachile and Dhas woredas, Oromia Region | - | 87 | (87) | - | - |
| Mozambique - UK Aid - Humanitarian response in Mozambique – Lean Season Response in Food Security and Nutrition: Targeting and Monitoring | - | 423 | (423) | - | - |
| Bangladesh -UK Aid/ UNOPS - Strengthening Humanitarian Preparedness and Response | - | 319 | (319) | - | - |
| Humanitarian Innovation Fund - Roll-out of the Rapid Assessment Method for Older people (RAM-OP): To scale up and roll out a rapid, low cost, multi-sectoral and simple assessment method to address the needs of older people in humanitarian crises. | - | 45 | (45) | - | - |
| Myanmar - UN LIFT - Strengthening the ministry of social welfare to fulfil its role in expanding social protection | - | 326 | (326) | - | - |
| Myanmar - UN LIFT - Dry Zone sustainable nutrition, agriculture and protection project | - | 719 | (719) | - | - |
| Myanmar - UN LIFT - Extend cash transfers to people with disabilities into areas affected by conflict | - | 302 | (302) | - | - |
| Bangladesh - UNVFVT - Addressing Gender Based Violence in camps. | - | 76 | (76) | - | - |
| Ethiopia - IOM / UNOCHA - Life-Saving Integrated Humanitarian Assistance for Internally Displaced Persons (IDPs) in Ethiopia - NFI and Emergency Shelter | - | 66 | (66) | - | - |
| Ethiopia - UNOCHA - Addressing the protection needs of drought and conflict affected internally displaced persons (IDPs) in three woredas of Oromia National Regional State | - | 187 | (187) | - | - |
| Lebanon - UNOCHA - Addressing protection concerns of people with specific needs affected by the Syria crisis in Akkar district, Lebanon | - | 169 | (169) | - | - |
| Tanzania - UNHCR - Strengthening services for people with specific through an integrated and community based approach. | - | 134 | (134) | - | - |
| Tanzania- UNHCR- Strengthening of multi-faceted approach among people with specific needs | - | 181 | (181) | - | - |

10. Movement in funds (continued prior year)

| Programmes funded by Institutional grants - emergencies | 31 March 2018 | Income | Expenditure | Transfer | 31 March 2019 |
|---|---------------|---------------|-----------------|-----------------|---------------|
| Kenya - UK Aid - Hunger safety net programme | - | 161 | (161) | - | - |
| UK Aid - Age and Disability capacity building programme (ADCAP) | - | (5) | 5 | - | - |
| UK Aid - ALERT - Preparing to respond now | - | (19) | 19 | - | - |
| Total Programmes funded by Institutional grants - emergencies | - | 3,529 | (3,529) | - | - |
| Programmes funded by the annual grant - emergencies | | | | | |
| Africa | - | 123 | (123) | - | - |
| Asia | - | 170 | (170) | - | - |
| Latin America | - | - | - | - | - |
| Europe and Middle East | - | 190 | - | (190) | - |
| Programmes funded by the annual grant - emergencies | - | 483 | (293) | (190) | - |
| Other emergency programmes | | | | | |
| Age appeal East Africa Crisis | - | 12 | (12) | - | - |
| Age appeal People Fleeing Myanmar | - | 7 | (7) | - | - |
| Age appeal Indonesia Tsunami | - | 171 | (166) | - | 5 |
| Emergency Response Fund Various | - | 167 | (167) | - | - |
| Age Philippines Rapid Needs Assessment | - | 5 | (5) | - | - |
| DEC East Africa Crisis Appeal | - | 33 | (33) | - | - |
| DEC Emergency Appeal for people fleeing Myanmar | 3 | 323 | (323) | - | 3 |
| DEC Indonesia Tsunami Appeal | - | 167 | (167) | - | - |
| Tula Trust - co funding for Myanmar | - | 2 | (2) | - | - |
| Souter Charitable Trust - Restricted donation for Tanzania | - | 3 | (3) | - | - |
| Total Other emergency programmes | 3 | 890 | (885) | - | 8 |
| Other long term programmes | | | | | |
| Thailand-Prudential - Prudential Chairman's Challenge | - | 40 | (40) | - | - |
| South Korea-Prudential - Prudential Chairman's Challenge | - | 10 | (10) | - | - |
| Singapore -Prudential - Prudential Chairman's Challenge | - | 32 | (32) | - | - |
| Allen and Overy - co-funding obligations under EC human rights project, support rights of older South Sudanese refugees | - | 50 | (50) | - | - |
| Programmes funded by the annual grant - emergencies | - | 132 | (132) | - | - |
| Subtotal restricted funds | 5 | 8,246 | (7,205) | (1,008)* | 38 |
| Unrestricted funds | 26 | 5,711 | (6,752) | 1,008 | (7) |
| Total | 31 | 13,957 | (13,957) | - | 31 |

*See note 17

11. Financial Instruments

| | 2020 £'000 | 2019 £'000 |
|--|---------------|---------------|
| Financial assets measured at amortised cost | 2,601 | 991 |
| Financial liabilities measured at amortised cost | (2,751) | (960) |

12. Pension schemes

During the period Age International has operated a defined-contribution pension scheme for which the contributions are charged to the Statement of Financial Activities as incurred. The assets of the scheme are held separately from those of the company and independently administered. Contributions expensed by Age International in the period amounted to £80,118 (2019: £70,087).

13. Taxation and charitable status

Age International is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK Corporation tax purposes. Accordingly, the Charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

14. Contingent liabilities and capital commitments

There were no contingent liabilities as at 31 March 2020 (2019:£0).

There were no capital commitments at 31 March 2020 (2019:£0)

15. Parent charity

The Trustees consider the ultimate parent undertaking and ultimate controlling party of the charity to be Age UK, a charitable company limited by guarantee and registered in England: registered office address 1-6 Tavistock Square, London, WC1H 9NA, company number 6825798, and registered charity number 1128267.

16. Related party transactions

During the period, grants with a total value of £12,190k have been awarded to HelpAge International (2019: £11,455k). Age International is the UK member of the HelpAge network.

Intercompany balance between Age UK and Age international is £1,744k (2019:255k).

Intercompany balance between Age UK Trading CIC and Age International is (£1,569k)(2019: £560k).

17. Transfer between funds

Restricted income earmarked by donors to certain countries and in our expenditure it forms part of the annual grant to HelpAge which we categorise as unrestricted, but has some restricted elements including the SAG element.

18. Post balance sheet events

Since the year end the Covid-19 pandemic has continued to take hold globally. The trustees and management are actively managing the impact as detailed in the going concern statement in the accounting policies. DEC membership was renewed in July 2020 for a further three-year term and there have been no material changes in activity since the balance sheet date.

19. Grants receivable The charity received the following grants during the period:

| Organisation | Project | Grant (£) |
|---|--|-----------|
| Age UK | Annual grant to HelpAge International | 5,346,690 |
| Age UK | General support for Age International | 3,021,208 |
| Age UK | Myanmar – EC Health care project Strengthening public health capacity to respond to Myanmar’s disease transition | 65,000 |
| Age UK | Ethiopia – Support for HelpAge’s Outreach Eye Care activities. | 15,000 |
| Age UK | Thailand, Prudential Chairman's Challenge programme | 40,000 |
| Age UK | South Korea, Prudential Chairman's Challenge programme | 600 |
| Age UK | Singapore, Prudential Chairman's Challenge programme | 18,750 |
| Age UK | Cyclone Idai | 196,761 |
| Age UK | Indonesia Tsunami | 2,400 |
| Big Lottery Fund | Kyrgyzstan - reducing poverty in Central Asia | 7,139 |
| Disasters Emergency Committee | Cyclone Idai | 816,850 |
| Disasters Emergency Committee | Indonesia Tsunami | 245,772 |
| Anonymous donor | Bangladesh, Vietnam, Cambodia, Philippines and Indonesia - improving the well-being of older people, their families and their communities in Asia, through resilient and self-sustaining communitybased organisations and improved social protection | 292,043 |
| Humanitarian Innovation Fund | ELRHA: Support to Humanitarian Innovation Fund Disability and Older Age Inclusion Technical Working Group. | 50,000 |
| International Rescue Committee ECHO | Ethiopia - Emergency Response Mechanism V in Ethiopia | 2,969 |
| Jersey Overseas Aid | International Development Internship | 29,960 |
| UK Aid | Bangladesh - Integrated humanitarian response to the needs of older men and women (People fleeing Myanmar) – Phase 1 | 400,000 |
| UK Aid | Bangladesh - Integrated humanitarian response to the needs of older men and women (People fleeing Myanmar) – Phase 2 | 336,214 |
| UK Aid | Bangladesh -Strengthening Humanitarian Preparedness and Response. DFID Bangladesh additional funds to support 3 additional Age Friendly Spaces | 750,000 |
| UK Aid | Mozambique - Humanitarian response in Mozambique – Lean Season Response in Food Security and Nutrition: Targeting and Monitoring | 312,129 |
| UK Aid | Tanzania - Strengthening Accountability in Tanzania through strengthened civil society | 300,000 |
| Swedish Postcode Lottery | Global Fight Against Ageism | 77,330 |
| Welland Trust | Kenya - Advancing the rights and protection of conflicted affected South Sudanese older displaced persons in Ethiopia, Uganda and South Sudan | 5,000 |
| Matrix Causes Fund | Uganda - Increasing Access to Justice for older South Sudanese refugees in Uganda. | 5,000 |
| Souter Charitable Trust | Philippines – Taal Volcano Response | 5,000 |
| Kilpatrick Fraser Charitable Trust | Mozambique – Cyclone Idai | 1,000 |
| Links-India | India – HelpAge India | 4,000 |
| START | Malawi – ALERT 310 Malawi (Flooding) - Learning | 9,637 |
| START | Mozambique – 410 Mozambique (Flooding) | 69,740 |
| START | Myanmar – ALERT 347 Myanmar (flooding) | 139,473 |
| START | Pakistan – ALERT 399 (Winter storms) | 57,491 |
| UNOPS LIFT | Myanmar - Strengthening the ministry of social welfare to fulfil its role in expanding social protection | 77,161 |
| UNOPS LIFT | Myanmar - Dry Zone Social Protection Project | (363,320) |
| UNOPS LIFT | Myanmar – Inclusive Social Protection and Livelihoods Project | 994,537 |
| International Organisation for Migration (IOM) / UNOCHA | Ethiopia - Life-Saving Integrated Humanitarian Assistance for Internally Displaced Persons (IDPs) in Ethiopia - NFI and Emergency Shelter | 4,358 |
| UNOCHA | Ethiopia - Addressing the protection needs of drought and conflict affected internally displaced persons (IDPs) in three woredas of Oromia National Regional State | (4,125) |

19. Grants receivable (continued)

| Organisation | Project | Grant (£) |
|---|--|--------------------|
| UNOCHA | Ethiopia - Humanitarian response to protection mainstreamed WASH needs of International displaced Peoples in drought and conflict affected areas of Borena Zones of Oromia National Regional State Ethiopia | 338,071 |
| UNOCHA | Ethiopia - WASH, ES/NFI & Protection support to IDPs and Host communities affected by protracted and multiple Humanitarian crisis in four woredas of Borena Zone, Oromia Region | 117,261 |
| EIDHR Kyrgyzstan | Kyrgyzstan: UN Women partnership, addressing sexual and gender-based violence across the life-course | 89,863 |
| UNOCHA | Lebanon - Addressing protection concerns of people with specific needs affected by the Syria crisis in Akkar district, Lebanon | 801 |
| UNOCHA | Lebanon - Support Older People in Areas of Bekaa & Sour | 76,128 |
| UNHCR | Tanzania - Strengthening services for people with specific through an integrated and community-based approach. | 139,239 |
| UNHCR | Tanzania - Strengthening of multi-faceted approach among people with specific needs. | 201 |
| UNHCR | Tanzania - Reducing the protection vulnerabilities and increasing the protection capacities of 25,500 Persons with Specific Needs (PSNs) in Mtendeli, Nduta and Nyarugusu refugee camps and the surrounding local districts. | 286,865 |
| UNOCHA | Ukraine - Emergency multi-sectoral support to conflict affected vulnerable and disabled older women and men in settlements located in 5km zone in the GCAa locations of Donetsk and Luhansk Oblasts | 126,711 |
| PIN/ECHO | Ukraine - Access III: Provision of multi-sectoral humanitarian assistance to conflict-affected populations in eastern Ukraine. | 216,820 |
| Finn Church Aid | Jordan - Netherlands Ministry of Foreign Affairs: Municipal Business Project - improving social-economic prospects for refugees in Jordan. | 137,416 |
| International Labour Office (ILO) | Uganda - Improving synergies between social protection and Public Finance Management | 7,446 |
| Agence Francaise de Developpement (AFD) | Kenya - Inua Jamil 70+ Innovations in social protection for older people in urban Kenya | 232,004 |
| Warwick University | Warwick GCRF Catalyst Fund: Research grant, to explore opportunities for intergenerational work on gender and women's rights. | 16,460 |
| World Diabetes Foundation | Kyrgyzstan - Strengthening capacity to manage diabetes complications for older people in Kyrgyzstan | 96,696 |
| Allen and Overy | Co-Funding obligations under EC human rights project, support rights of older South Sudanese refugees | 50,000 |
| | Total | £15,263,749 |

Thank you

Age International would like to thank the following companies, trusts, foundations and institutional donors for their support. We would also like to thank all donors and supporters for their gifts and involvement as well as all those people who left a gift in their will.

- Age UK
- Agence Francaise de Developpement (AFD)
- Allen & Overy Foundation
- Big Lottery Fund
- CB and HH Taylor 1984 Trust
- Department for International Development (DFID) – UK Aid
- Disasters Emergency Committee (DEC)
- Ministry for Foreign Trade and Development Cooperation of the Netherlands
- European Commission (EC)
- European Commission Humanitarian Aid (ECHO)
- Jersey Overseas Aid (JOA)
- International Rescue Committee (IRC)
- International Labour Office (ILO)
- International organisation for Migration (IOM)
- Kilpatrick Fraser Charitable Trust
- Links - India
- Maxwell Harvey Legacy
- Matrix Causes Fund
- Miss S M G Ross Trust
- Octopus Foundation
- Prudential plc
- The Souter Charitable Trust
- START Fund
- Swedish Postcode Lottery
- The Anthony Hart Charity Trust
- The Bridgewater Charitable Trust
- The D G Charitable Settlement
- The Evan Cornish Foundation
- United Nations High Commissioner for Refugees (UNHCR)
- United Nations Office for the Coordination of Humanitarian Affairs (UNOCHA)
- United Nations Office for Project Services (UNOPS – LIFT)
- World Diabetes Foundation
- Humanitarian Innovation Fund (HIF)
- The Welland Charitable Trust
- Warwick University

Acknowledgments

We would like to thank our trustees, staff, suppliers and partners, who have supported us and will continue to work with us over the coming years.

Written by: Annabel Hibbert, Charlotte Hussey, Fatima Khonat, Vishnee Sauntoo, Communications team, Age International

Edited and designed by: Wildfire Collective

Published by: ©Age International (legal name HelpAge International UK) in 2020

Address: Tavis House, 1-6 Tavistock Square, London WC1H 9NA, 0800 032 0699

Web: ageinternational.org.uk

Email: contact@ageinternational.org.uk

Photos: Credits on pages except;

- Front cover credit: Katie Barraclough/Age International, Jose Hemela – fixing a shelter after Cyclone Idai in Mozambique
- Map: Moldova – Adobe, Lebanon – Credit: HelpAge International, Mozambique - Credit: Katie Barraclough/Age International, Kyrgyzstan – Credit: Malik Alymkulov, Myanmar – Credit: Ben Small /HelpAge International, India Credit: Tony Hopkins/Age International

Contact information

Age International, Tavis House, 1-6 Tavistock Square, London WC1H 9NA

 0800 032 0699

 www.ageinternational.org.uk

 contact@ageinternational.org.uk

 [AgeInternational](https://www.facebook.com/AgeInternational)

 [age_int](https://twitter.com/age_int)

 [ageinternational](https://www.linkedin.com/company/ageinternational)

 [age_international](https://www.instagram.com/age_international)

Age International Annual report 2019/20

Age International is the trading name of HelpAge International UK, registered charity No. 1128267-8 and company limited by guarantee, registered in England and Wales, No 07897113. The registered address is Tavis House, 1-6 Tavistock Square, London WC1H 9NA. Age International is a charitable subsidiary of Age UK (registered charity No. 1128267 and registered company No. 06825798).